

All IP Update

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Openreach

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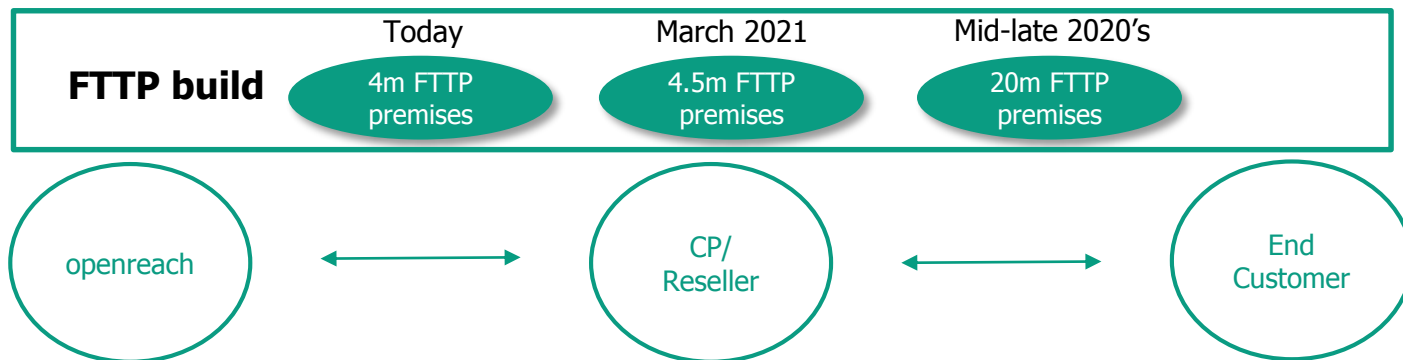
Who are we?

Openreach looks after the fibres, wires and cables that connect the country. So whether you're making calls, video conferencing with clients, sharing files, downloading music, streaming movies, or indulging in a bit of online retail therapy – it's most likely on our network.

We don't sell phone, broadband or TV services to end customers. Instead, we work on behalf of over 650 Communications Providers (CPs) (such as Sky, TalkTalk, Gamma, BT and Daisy) to maintain the local access network that's available to 31.8 million customers, supporting 300 million telephone calls and 350 million internet connections every day.

We are:

- Investing £3 billion to upgrade our network and £14 billion over the past 10 years
- Making sure that over 28.5 million homes and businesses already have access to superfast fibre broadband of over 30Mbps
- Adding over 42,000 Fibre lines every week.
- Helping Industry prepare for the change



What is the ALL IP Programme?

There are two parts of the programme: 1. The withdrawal of the WLR portfolio and 2. Roll-Out of FTTP

WLR Withdrawal

- The UK PSTN network is reaching end of life, and will be shut down at the end of **2025**
- The current portfolio of older lines that form the WLR product family will be withdrawn by the end of **December 2025**
- The WLR product family is made up of WLR analogue, ISDN 2, ISDN 30 and broadband that runs over analogue lines
- All end customers must move from the withdrawn products before the end of December 2025
- Currently there are around 15M lines and channels to minimise the scale of migration, a National WLR "Stop Sell" will be implemented in **September 2023**
- openreach will not provide a voice offering post WLR withdrawal

FTTP Exchange Upgrade

- FTTP is now being rolled out across whole exchange areas on a quarterly notification cycle.
- When FTTP coverage reached 75% of all premises in an exchange area, a "Stop Sell" will come into effect for all copper based services where the premises is enabled for FTTP. 220 Have already been identified and communicated to CPs
- "Stop Sell" means that there will be limitations for new supply and what can be done with existing lines.

The impacts of Stop Sell

- Stop Sell restricts the usage of certain products where there is a strategic aim to withdraw the product at a later date.
- Where the strategic product is available at the premises, order restrictions will be applied, prioritising use of the strategic product(s). Exceptions can apply.
- Where the premises has not been enabled for the new technology legacy products will still be available.

The following order scenarios will not be possible for products restricted by the Stop Sell:



New Supply



Working Line
Takeovers



Start of Stopped
Lines



Addition of lines and
channels to existing
installations



Migrations



CP Transfers



Bandwidth
Modify



Addition of Broadband to
Copper Voice Lines

What does this mean for you as a consumer?

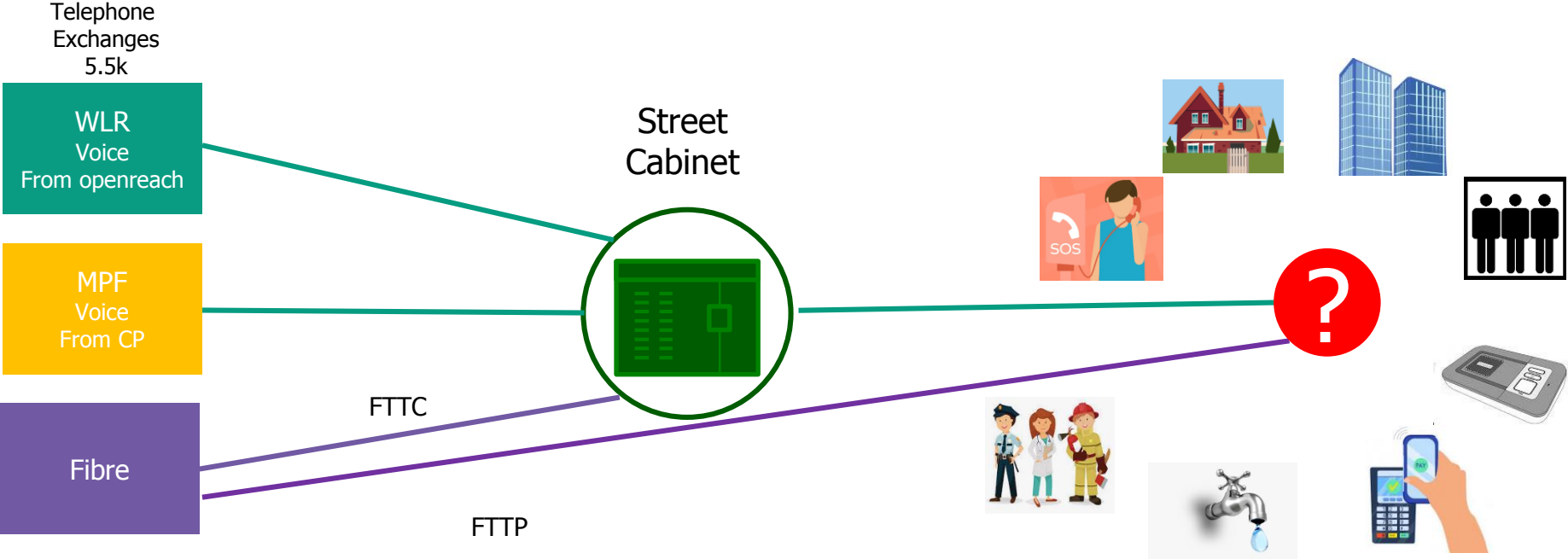
- If you use hardware that depends on a WLR line, this may not work when the line is converted to ALL IP
- Check that your CP is fully engaged in the ALL IP programme and understands what that means for you
- End customers using WLR and related products must migrate to alternative products based on Broadband
- In-building wiring may not continue to function.
- Carry out a lines inventory and determine how each are being used
- Develop a migration plan with your CP
- Start now!

What does this mean for you as a supplier?

- Check your products and services in the installed base to ensure they will work in an ALL IP Environment. e.g. 50v no longer supplied from Telephone Exchange
- There will be Test Labs in future for you to test your products in an ALL IP environment Assume they wont work!
- Be careful with your procurement strategy and beware of buying equipment that isn't ALL IP ready.
- Extension sockets may not continue to work, so your customer's hardware may need to be moved
- Communications providers will be in touch with their customers so you need to make sure your ready for queries on this from your customers
- There is a tendency to put off the testing and decision making, but what you do now could affect you and your customers for years to come.

What's changing?

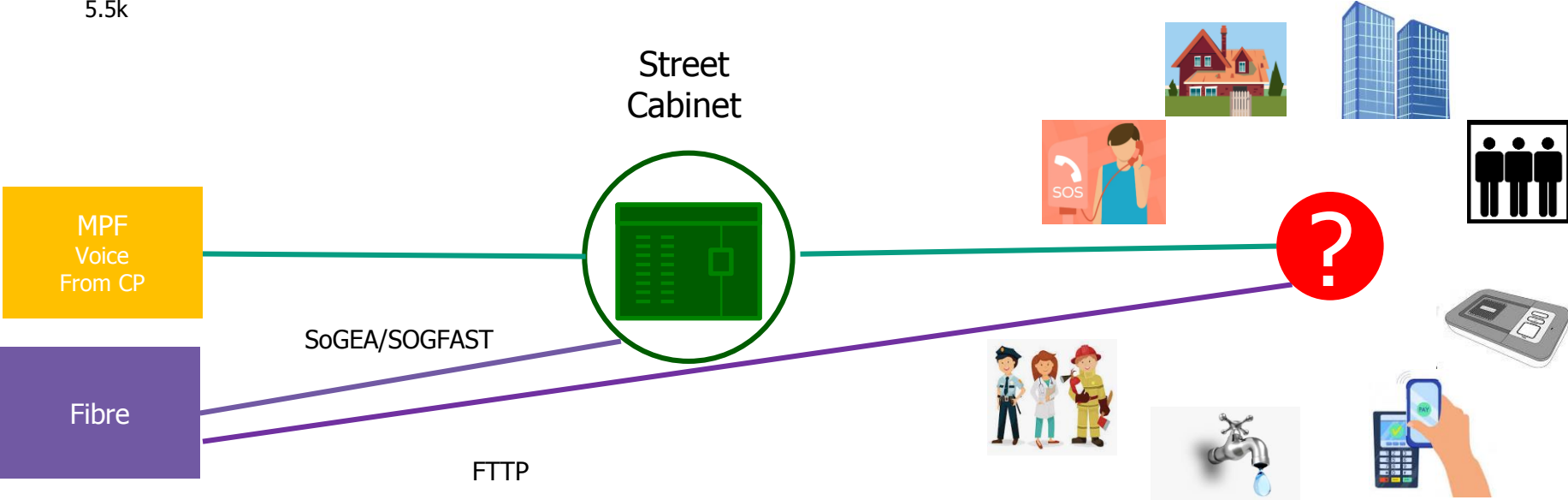
The Network Today



What's changing?

The Network Today

Telephone Exchanges
5.5k



What products might not work?

If you have products connected today into a telephone line these may not work when the line is changed migrated to ALL IP

Phones
?

PDQ
Machines
?

Alarms
?

Telecare
Pendants
?

Monitoring
Equipment
?

Metering
?

Lift Phones
?

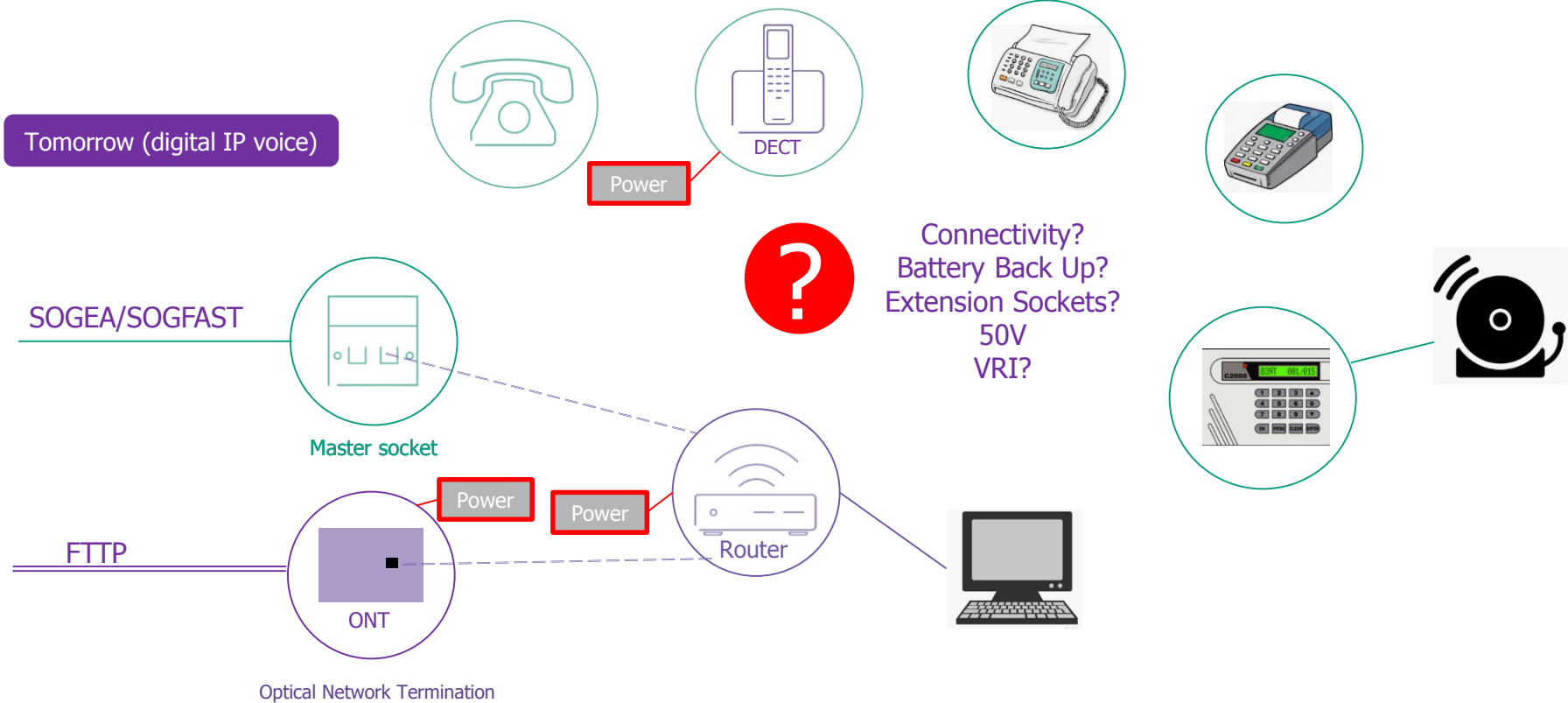
Motorway
Breakdown
?

?

You know your business better than anyone. Take the lead in protecting your business and your customers

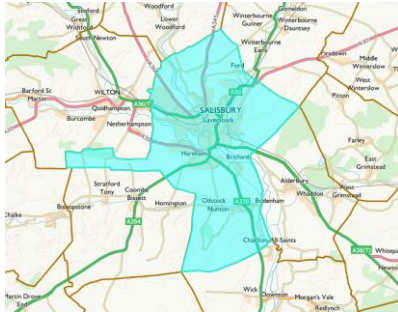
So what's changing in the premises ?

The Future-Services are provided by the Router **not** the wall socket



Salisbury and Mildenhall trials

Salisbury, Wiltshire



FTTP transition

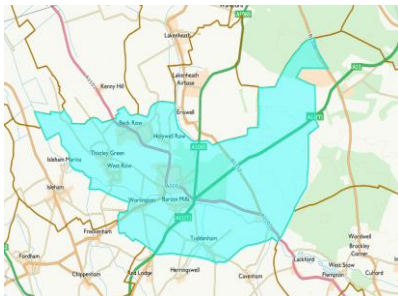
Single exchange area

- 20.5k residential premises
- 1.5k business premises
- The exchange is an OHP
- WLR and MPF will be subject to stop sell

Trial dates are firm:

Milestone	Date
Trials start	6 Jan 2020
Salisbury Products Stop Sell	1 Dec 2020
Mildenhall Products Stop Sell	4 May 2021
Salisbury Products withdrawal	5 Dec 2022
Mildenhall Products withdrawal	5 Dec 2022
Trials Closure	16 Dec 2022

Mildenhall, Suffolk



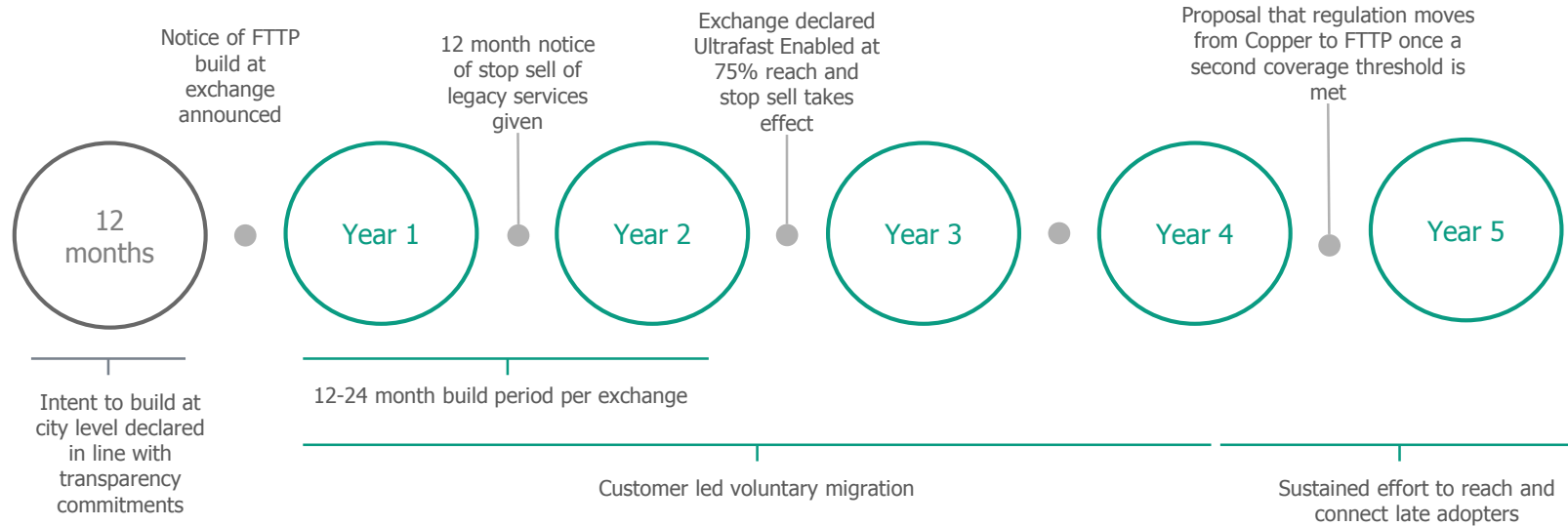
SOGEA transition

- 7.5k residential premises
- 750 business premises
- OHP at Newmarket
- WLR and MPF will be subject to stop sell

Commercial offer in place

Exchange upgrade programme

A planned 5/6 year cycle per exchange for FTTP deployment and transition



**220 FTTP exchanges are already under stop sell notification
(c. 2.2M premises)**

Update on progress in transitioning to All IP

Stop sell locations are growing quickly as FTTP build grows



Stop sell is fast approaching and we will be announcing additional FTTP stop sell exchanges in October

National WLR Stop sell September 2023

Salisbury Stop sell 1 December 2020

Mildenhall Stop sell May 2021

**220 FTTP exchanges
2.2m premises** Stop sell notified

**Next tranche of FTTP
exchange stop sell** 12 month notification Apr 2021

Ongoing quarterly stop sell exchange announcements

All IP programme update

Products

- SOGEA & FTTP low bandwidth launched
- FTTP premium managed install launch
- Stop sell systems delivery on track
- Emergency restoration of copper and stop sell exceptions published for trials
- Industry best practice guide published
- Fault to fibre proposal shared with CPs

Trial update

- New CP champion approach to trial engagement with several CPs progressing well
- FTTP volumes in Salisbury ramping up

Industry engagement

- Working group well attended >200 participants
- Created a new industry All IP steering group (Joint Openreach/OTA chair) to drive more detailed engagement with smaller group, membership by invitation

So, what should I do now ?

- Think about the services provided over your customer's lines and your own.
- Will they work on an All IP network ?
- What about local powering and battery back-up ?
- What will you say to your customers and when ?
- How will your and your end customer migrations be performed ?
- Plan – there seems to be plenty of time to complete the change, but there is so much to do
- Talk to Communication Providers
- Register for the openreach newsletter
www.formwize.openreach.co.uk/run/survey3.cfm?idx=505d04080b090e08
- Keep Tabs on progress on the openreach web site
- www.openreach.co.uk/orpg/home/products/wlrwithdrawal/wlrwithdrawal.do
- Attend our working groups

Thanks

To contact us about the ALL IP Programme please email

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Programme Summary

- The UK PSTN is reaching end of life, and needs to be replaced
- WLR and related products will be withdrawn at the end of **December 2025**
- National WLR stop sell - no new supply from **September 2023**
- Openreach will not provide a voice offering post WLR withdrawal
- All end customers must move from the withdrawn products before the end of December 2025
- >15 Million Lines/channels to be transferred

Products to be withdrawn:

WLR3 analogue
ISDN 2, ISDN 30
LLU SMPF, SLU SMPF
Narrowband Line Share
Classic



'Destination' products:

GEA FTTP
SOGFAST
SOGEA
SOTAP
MPF

- Industry working groups in place co-chair Office of the Telecommunications Adjudicator (OTA)
- <https://www.openreach.co.uk/orpg/home/products/wlrwithdrawal/wlrwithdrawal.do>