

Accelerating Telehealthcare post Covid

Tunstall are seeing the overdue momentum the industry needs, globally

- Operational and Financial necessities
- Sector focus, by state and local leaders
- Realism to barriers, and the transformation required
- Increased confidence to try new digital methods

Nonetheless its not going to happen organically

Now is the time to act, true to core values, but differently



The characteristics of success

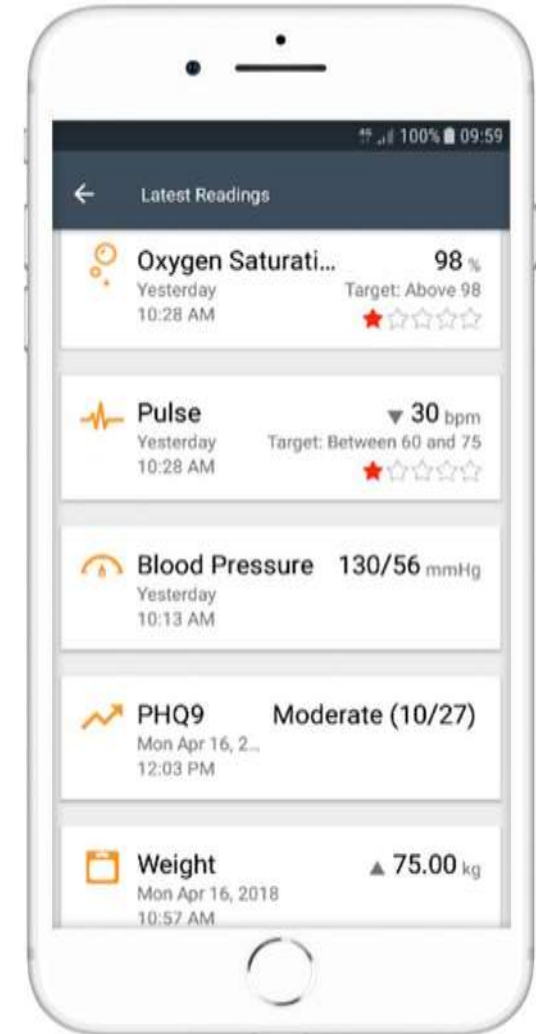
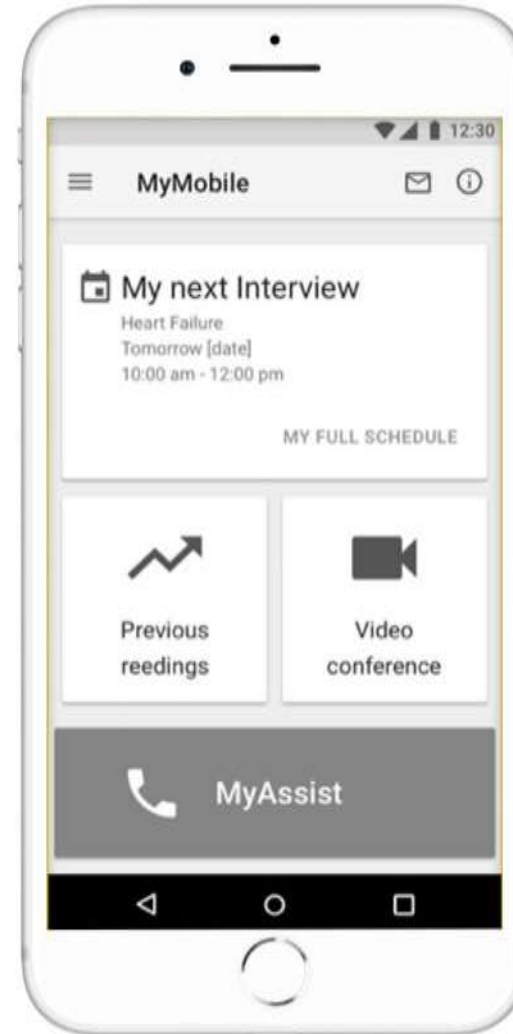
- The pioneers all embrace the **Reactive > Proactive > Predictive Care evolution**
- Its Transformation, so they plan for it and don't pilot it
- Scale, capability and collaboration across Housing, Care and Health
- A local/regional brand and network
- Executive, Staff and Clinical engagement are all high
- Benefits realisation is planned from the outset



Best Practice UK - Cornwall NHS Digital Health

Embedding into Healthcare with clinicians

- Past Pioneer of Telehealth in WSD
- “Building back better” to last
- Digital made part of the NHS systems fabric
- Every Director and Team expected to use some
- Oversight group, Care Pathways and rigour
- Plan it, Prove it, Grow and Enhance it model



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Best Practice UK - Delta Wellbeing

Provider excellence, natural progression

- Council owned but with a commercial outlook
- Performance has earned credibility
- Scale opens different opportunities
- Pioneering CONNECT programme 2020
- Telehealth services from April 2021
 - Leadership from the start
 - Striving for lessons learned
 - Strong clinical engagement
 - Benefits realisation at outset



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