

Get feedback from your service users

With Yokeru Survey

We're going to cover

WHY GETTING FEEDBACK IS IMPORTANT

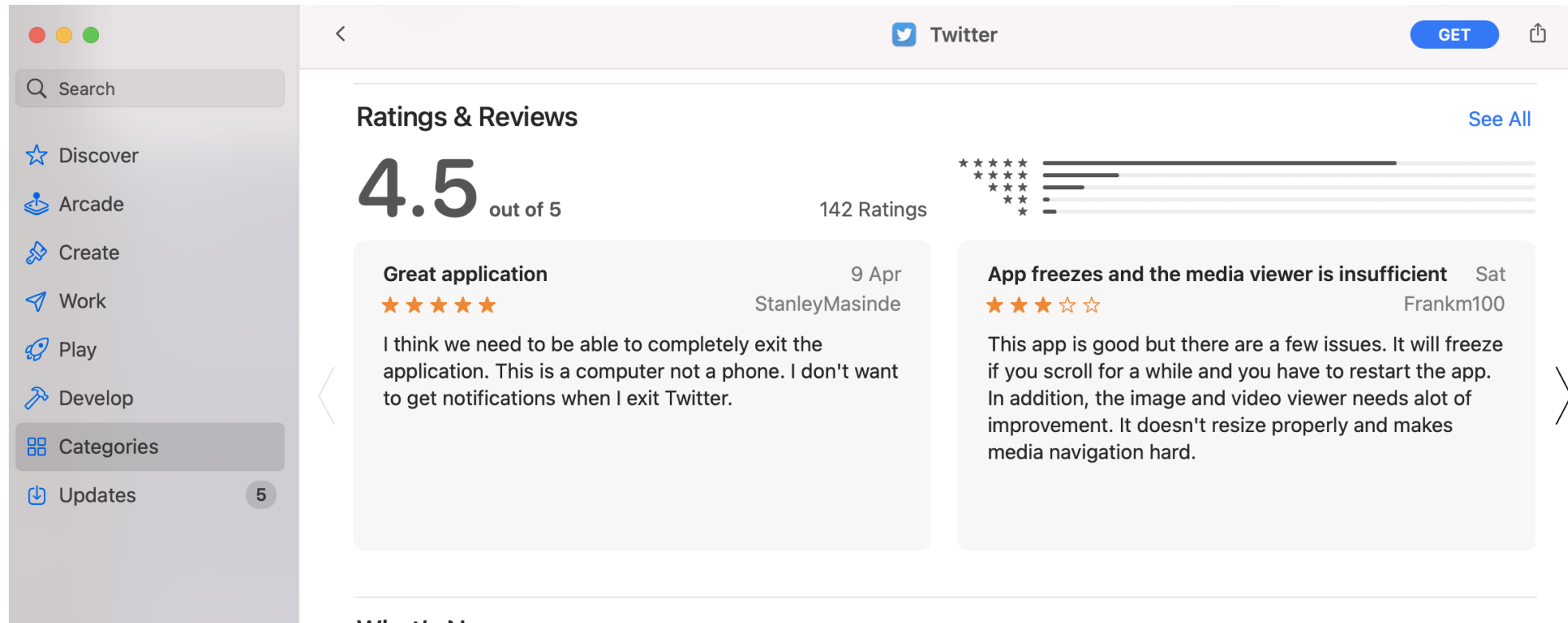
And why it's hard to do with vulnerable groups

HOW YOKERU CAN HELP

With some stats about Yokeru Survey

NEXT STEPS

How to take action!



Feedback **enables** service improvement

Customer Satisfaction Surveys

Adult Social Care Annual Survey

User Surveys

Today, surveys aren't working

- 1 DIGITAL SURVEYS (EMAIL) ARE DIGITALLY EXCLUSIVE
- 2 POST TAKES MONTHS, AND THE RESPONSE RATE IS LOW
~£18 per response!
- 3 BUT IT'S MORE IMPORTANT THAN EVER TO UNDERSTAND WHAT YOUR SERVICE USERS THINK



Yokeru AI phone calls collect feedback at scale

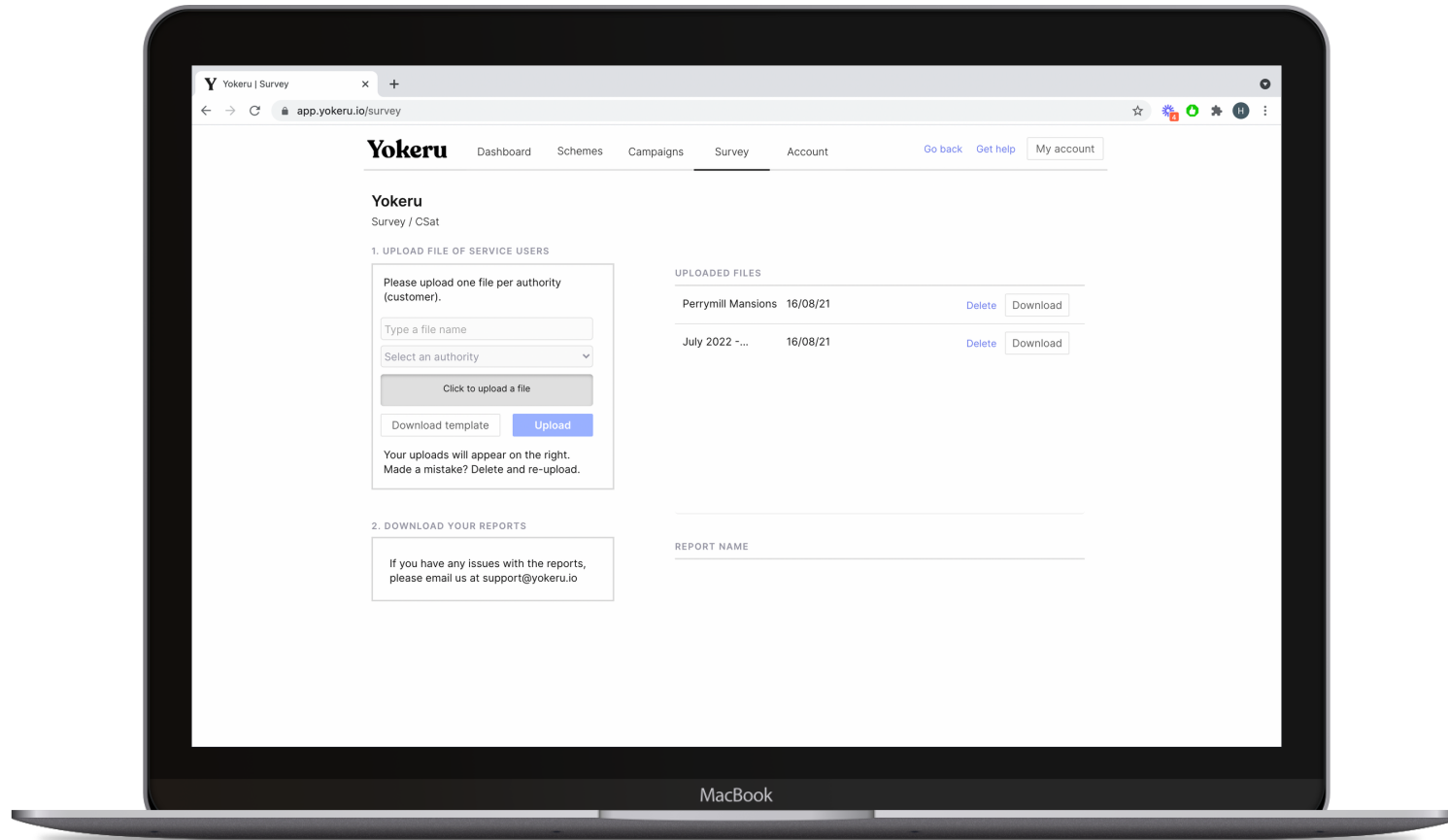
An AI chatbot embedded in a phone call

Powerful results

- 1 UP TO A 42% RESPONSE RATE
40% higher than post.
- 2 157% - 433% RETURN ON INVESTMENT
Save £10.80 - £14.40 per completed survey.
- 3 RECEIVE YOUR RESULTS WITHIN A WEEK
Not months.



All managed at **yokeru.io**



MANAGE SURVEYS IN ONE PLACE



DOWNLOAD REPORTS IN A WEEK



SECURE AND RELIABLE

Testimonial from Appello

“Yokeru's call based surveys empower us to gather insights quicker than ever before and have a positive environmental impact.”

GILL ATKEY, MONITORING SERVICES DIRECTOR

Take action

Email me at **hector@yokeru.io** to set up short a discovery call!

1

EASIER

We manage your digitally inclusive survey for you

2

FASTER

Get your results in a week

3

LOWER COST

150% - 430% ROI