



# Innovation & Outcomes

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# Oysta Technology



- Oysta are one of the UK's leading telecare solution providers
- We support >20,000 Vulnerable Independent People (VIP) in the UK & Spain
- Our services help to manage and respond efficiently to immediate and longer-term care needs of VIPs
- Our **IntelliCare** platform provides data and analysis to support effective care decisions and prioritisation, helping our customers deliver better outcomes.



# Care providers & VIP's need better telecare options

## Have dignity, and to feel valued

Modern, attractive, easy-to-use devices

## Retain Mobility and independence

Ability to leave home, safely and independently

## Data to improve care and prioritise needs

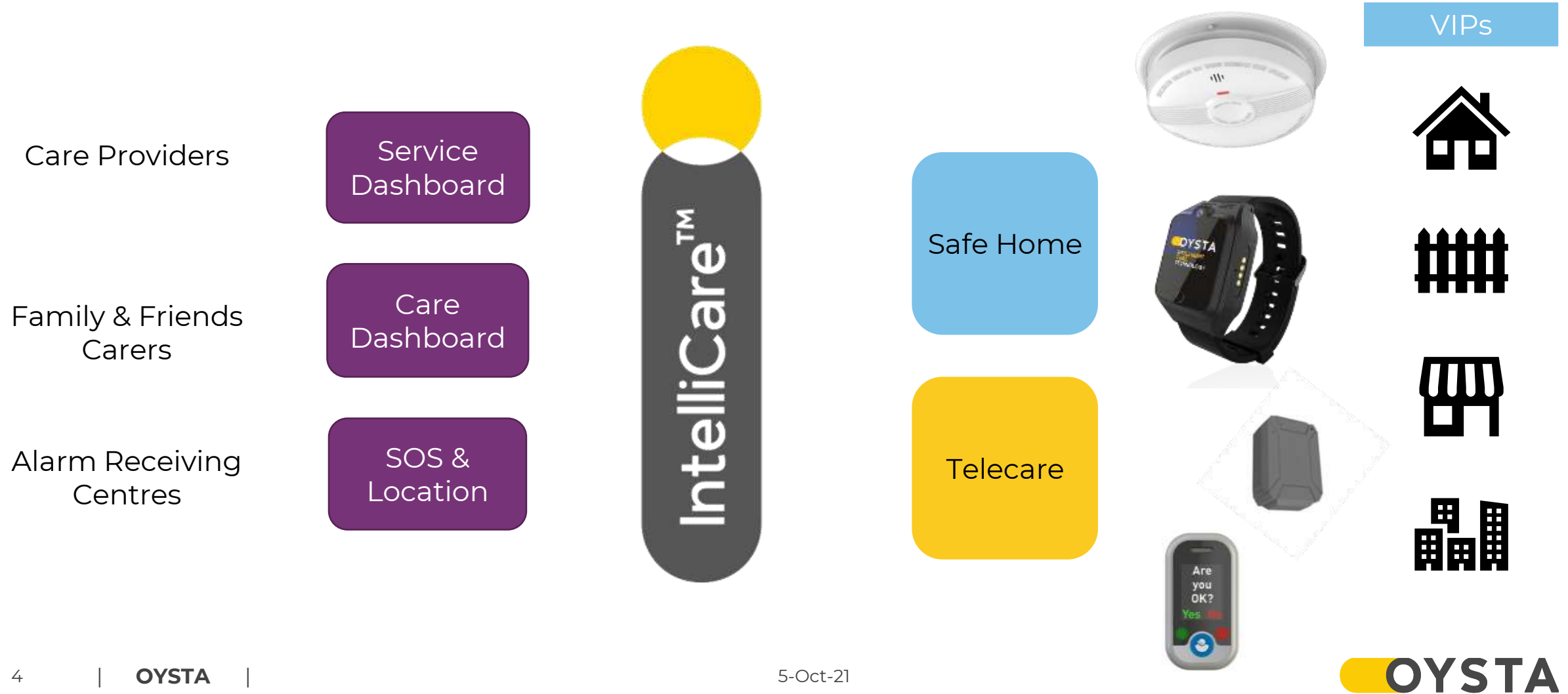
Collection and reporting of data for different types of audience to monitor and improve outcomes

## Mix and Match service options

Different answers for different needs; person centred solutions



# IntelliCare = Innovation





 OYSTA

# Outcomes for all

For our Vulnerable Independent People (VIPs)

For Informal Carers

For the Local Authority

For formal care providers

For the NHS

Choice & Enabling

Enable to live their life

Reduced costs of care home placements

Reduce 1-2-1 Care

Hospital Avoidance



# Social Care Assistant/ Telecare Assessor

Identify needs

- What do we want to achieve
- What is important to the individual
- What are the options
- Considering TEC as the first option instead of an add on at the end
- Creatively thinking about how TEC can improve quality of life



# TEC Project Manager – Care Homes

- Working within a Quality in Care team. Helping Care homes to improve upon their CQC ratings.
- Helping staff to manage a range of residents with a range of needs.
  - Notified when someone has gone out for a walk
  - Enable the support workers to be where they were needed when they were needed.





# Commissioning Officer – Local Authority

Within the Commissioning team the main focus was upon cost avoidances savings to the Local Authority.

- reducing care packages
- avoiding care home admissions
- reducing the need for 1-2-1 assistance

## Service Manager

As the Manager responsible for a team of Assessors and Installers the best benefit of the Oysta devices and best outcomes for my team.

- Speed of install
- On-hand support from Oysta



# TEC Project Manager

## New Role within Oysta!

- Working with clients
- Training
- Bringing innovations and outcomes together
- Projects



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