# Li legrand<sup>®</sup> care

## **UKTHC - Falls Prevention**



We care about people who care

Legrand Care is a new brand specialized in the innovative development of connected solutions for the social and healthcare sector.



Legrand Care is born from the integration of the brands that make up the Assisted Living and Healthcare (AL&HC) business unit of Legrand: Intervox, Tynetec, Jontek, Aid Call, and NEAT. More than 40 years of knowledge and experience of the members of this division join together to create a common strategic union.

Legrand Care is a relevant union of forces that responds to the purpose that Legrand established in 2020 for the whole group:

#### "To improve people's lives"

This great challenge is the essence of our commitment and our consolidated strategy in this new brand.

# Legrand Care is global



Present in over 40+ countries



Working with over 500+ stakeholders & partners



235 employees with offices in UK, France, Spain, Sweden and Germany





3 million+ Connected Individuals





Handling over 25 million events monthly



€65+ million turnover

#### Our mission and vision

To empower and help people to live the healthiest and most fulfilling lives they want in the place of their choosing.

Our tireless commitment to truly understand customer needs, enabling innovative digitally connected care solutions to be delivered.

To be the technological partner of service providers, offering comprehensive and fully managed solutions that allow them to efficiently deploy care services.

The peace of mind of knowing that users have the best care is essential in any social care or health service. If the right technological provider is chosen, the increase in the quality of care is guaranteed.

"That is why choosing Legrand Care is the only decision"



### Our solutions:

Legrand Care works innovating and creating digital products and connected care services which enable:

- Ageing in place, empowering and enabling people to live the healthiest and most fulfilling lives in their own home.
- The creation of safe environments through technology for users, professionals, carer's and family.
- Delivery of fully managed technology solutions to support the efficient provision of enhanced care services.

#### "Our solutions are designed for all care environments and user profiles"



**Independent at home** 



**Grouped living** 



**Care homes and hospitals** 

## **Digital Ecosystems**

- Remote Configuration
- TAO Technology
- Plug & Play
- 7-day battery back up
- Critical Connectivity
- Contactless Installation
- Fall Detector Inactivity Alert
- Flexible call sequencing and routing allows for multiple response capabilities.





## Case Study

Tameside Community Response Service brings together Community Response Wardens, a clinical team based in the Digital Health Centre at Tameside and Glossop Hospital and Community Pharmacists. They all work together to offer service users the independence to stay within their own homes, with control over their own wellbeing and lifestyle; whilst also giving piece of mind for family and friends.

The digital technology installed such as the Tynetec Reach IP Alarm Units are easily and quickly installed which reduces any disruptive impacts upon the service user. The package of telecare products can be personalised for each individual users needs adding to the benefits of digital technology services.

All these individual services coming together prevents hospital admissions and speeds up discharge for patients.



#### Tameside Metropolitan Borough Council -Community Response Service Case Study



## Results

In 2018, this service prevented 2822 ambulance call outs, 3230 falls. It also made 3369 pill dispenser activations. Perhaps the greatest success is how all the different services have integrated together to create a cohesive and valuable service for users, embracing the benefits of digital technologies













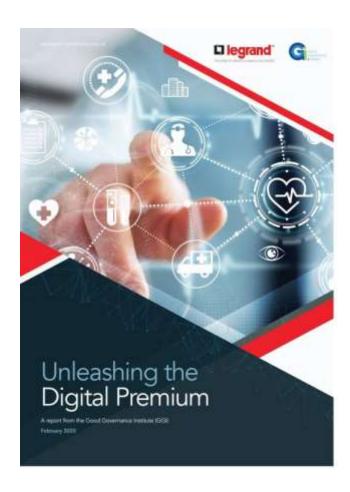




## Trusted technology partnerships

Thank goodness we have the new Tynetec IP units it has made life much easier for us especially when we can remotely program pendants and post them through people's doors keeping us at a safe distance and keeping clients safe at this challenging time. We have lots of Reach IP units ready to be installed so that when the hospitals are discharging to make way for the more needy of people, we are able to install a lot quicker, in some cases even arrange for family to collect the alarm and plug it in themselves for their loved ones. This is the great benefit of digitally enabled equipment!

North Tyneside Council



when we first went over to Jontek, we had been working on a different system and the transition was always going to be relatively difficult at times especially getting staff on board with, the new training that was required. All the change really for staff that had been using the system for so many years and now there was something new for them. But through excellent project management from Jontek and through support with the training department and the support of the management team as well in Galw Gofal to make sure all staff received adequate training to be able to provide new service. After about 6 months or so into the transition it felt like we had been working on Jontek forever really. It is a very useful system for us because of its openness and how many different things, the varied things that we can do with it.

Galw Gofal

