

Digital Transformation: Are You Ready?

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Questions we've heard from councils...

Technical Standards

- What devices will work after the switch?
- Is our telecare IP compatible?
- Should we buy analogue equipment?
- Can we use an adaptor?
- If not, what should we buy?

Business continuity

- How will this affect services in adult social care and beyond?
- How can we identify vulnerable users?
- What happens if someone presses their alarm and nothing happens?
- What happens to telecare if there's a major weather event?

Communication

- How can we communicate the meaning of the digital switchover to residents?
- What are the appropriate notice periods?
- What are engineers doing on the day to help residents understand?
- What can we learn from Digital TV Switchover?

Our support

1. We are developing a toolkit for Adult Social Care Commissioners
 - Aligned around 1. Planning, 2. Switchover, 3. Transformation
2. We are developing a 'Switchover Hub' webpage
 - All relevant information about switchover in one place
3. We are developing a Local Government Digital Switchover Working Group
 - An opportunity for councils to discuss issues, opportunities and good practice relating to the analogue to digital switchover for ASC and local government more broadly.
 - 3 representatives from each region

What else?

Speak to us today or email:

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