

Enabling You With Technology

A Proactive and Preventative Approach to Care in Surrey

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What's the challenge?

The Vision- Surrey Connected Care

A Proactive and Preventative Approach to Care in Surrey

Suite of TEC Options

Wellbeing & Response Service



Available Surrey-Wide,
-Self-Funders
- ASC Eligibility

Same service and pricing

Health / D2A

'Digital by default'

Purchase online

Delivered by a 'Trusted Advisor' model - Supported by families/carers/care providers

The Service

Expedient Hospital Discharge

Trusted Assessment

Connected Care ADL Monitoring

24/7 Emergency Response

Regular Proactive Wellbeing Calls

Wellbeing and Responder Service

Community Connections



Person-centred Approach

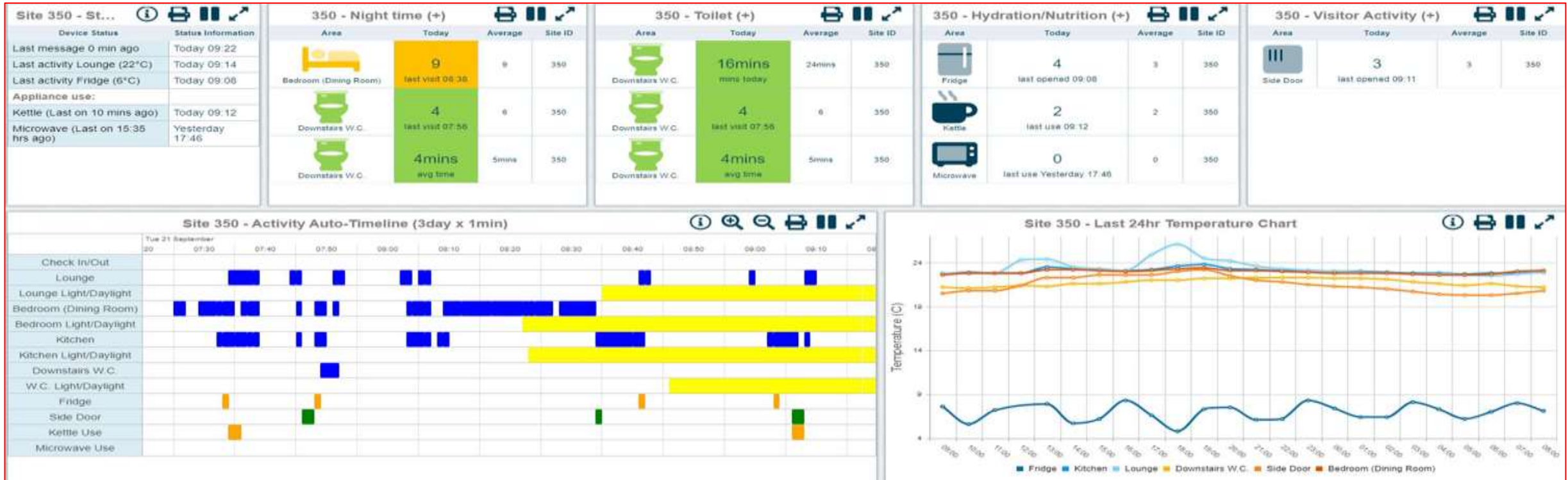
- Trusted Advisor assessment
 - Installation based on need in their home
 - Conducts dynamic risk assessments
 - Will consult family and agencies
 - Delivers bespoke support packages of sensors dependant on
 - Signposts to local services
 - Offers advice on staying safe at home



Peter: A Trusted Advisor



Connected Care ADL Monitoring



Actionable Insights / Critical Alerts / Activity Reminders



What we do with the data



Collaborative blended approach

- One team
- Learning by doing
- Better outcomes to residents and best value to health and social care economies
- Using data to help us with prevention and proactive interventions that empower people to live at home for longer, reducing unnecessary clinical interventions and cost of unnecessary care
- Connecting with other health and community initiatives
- Wrap around service



Benefits identified using TEC



Assessment



Proactive Interventions



Reassurance



Conflicting Opinions

Benefits identified using TEC



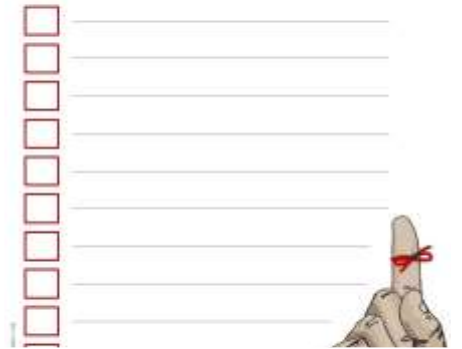
Monitor
Improvement



Safety and Risk
Concerns



Hospital admission
avoidance/ Discharge



Independence

Economic benefits of technology for social care and health systems

- Actionable insights help with demand/budget management – through proactive/preventative interventions
- Right sizing domiciliary care packages
- Avoiding/delaying need for residential and nursing care homes
- Facilitation hospital discharge/avoidance hospital admission/reduced ambulance call outs

