

# ***UK Telehealth Care and Yokeru TECS Vision Day***

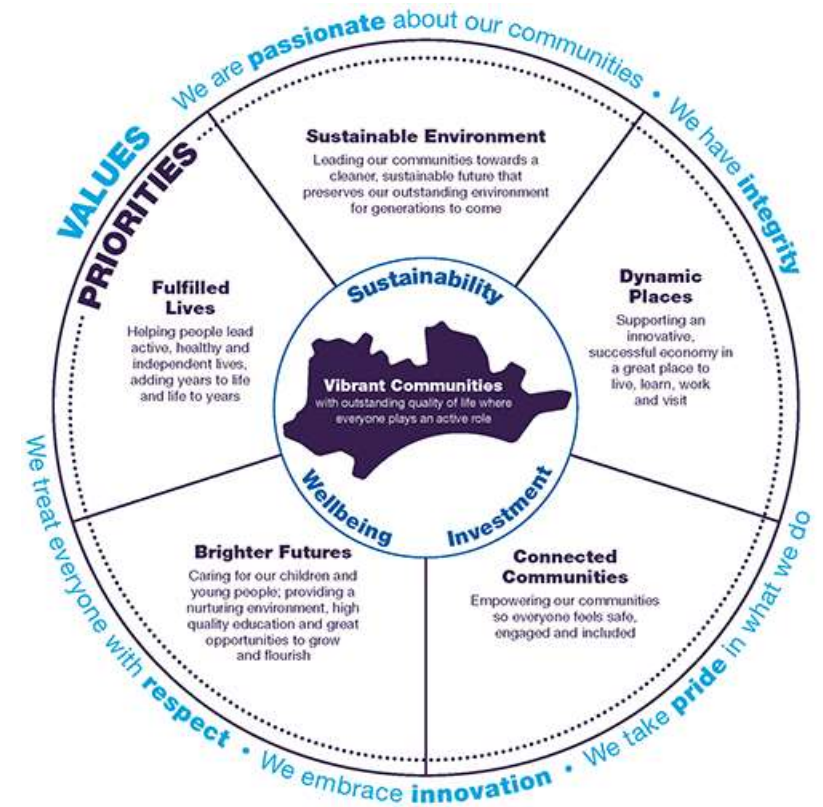
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# Poole Housing Partnership

- ALMO managing the Council housing Stock in Poole
- 4500 properties of which 1254 are Sheltered Housing/Extra Care
- From 1<sup>st</sup> July no more!
- Creation of BCP Homes - amalgamating housing management services – doubling of stock

# BCP Strategic Objectives

Digital transformation  
theme throughout the  
Strategy



**SMART PLACE SMART PLACE**



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**BCP Council Smart Place is empowering value-generating digital solutions that improve people's lives, drive the prospects of businesses and enhance places**



# Use cases overview

Healthcare / Social

- Using data to support quality social care
- Tackling Homelessness

Mobility / Transport

- Air quality monitoring and intervention
- Protecting cyclists \*
- Highway network management
- Public asset monitoring
- Improving community safety
- Waste management \* optimisation

Industry / Logistics

- Revitalising the high street
- Supporting tourism \*

# Joint Work with Smart Place



- Joint trial with ASC for sensors that reports using an algorithm to detect deviation in behaviour and visual communication/medication prompts via television
- Successful Homes for Healthy Aging funding bid for a testbed trial rejected due to contractual IP Concerns
- Application for TAPPI: Phase 2 – from Principles to Implementation – for testbed
- Applying learning from previous trial to shape approach and future commissioning

# Journey towards



# Challenges

- Shortcomings highlighted by Pandemic
- Digital switchover 2025
- Requirement to Replace analogue equipment that has limited functionality, expensive to maintain and unreliable
- Increase demand on Social Care and Health
- Financial pressures – need to find smarter ways of working to reduce expenditure and increase levels of effective service delivery – targeting services where needed most
- Digital poverty – high percentage of social housing tenants without digital access
- Cost of living crisis



## Aim to deliver

- Flexible approach – person centred - needs led
- Group and visual communication functionality
- Appointment/medication prompts
- Online activities
- Alignment with adult social care TECS strategy/approach
- Fire system in line with regs and LD1 system
- Wider benefits of digital access and WIFI as a gateway
- Cost effective solutions
- Shared data platform
- Wider digital Strategy for housing
- Digital inclusion and education programme