

Connectivity Resilience and Individualised Care in the Digital World

Stuart Carroll – *Sales Director*

stuart.carroll@chiptech.uk



SEVEN

SEVEN is the future of telecare with cellular communication and dual SIM card slots for ultimate connectivity resilience. SEVEN offers superior interface and installer functions and reliability. SEVEN operates with existing Chiptech personal help buttons and peripherals for a comprehensive telecare offering.



WHO WE ARE

Chiptech is a privately owned assistive technology provider with over 20 years of experience in the industry and a person-centred approach to everything we do. We are at the forefront of the digital transformation in assistive technology with over 50,000 digital devices out in the field in the UK and over 350,000 globally.



CHIPTECH GO

Chiptech GO is a digital GPS Speech pendant with a fall detector. GO encourages you to have more independence in day-to-day activities, both at home and out and about. GO also connects to SEVEN for an elegant one pendant solution.

SEVEN

SEVEN is a 4G digital base unit with voice-guided installation, exceptional pendant range and personal safety features focussed on keeping people safely independent within their own homes.



4G Roaming Connectivity - Roaming SIMs and advanced algorithms to give best in class connectivity.



300m Pendant Range – Industry leading peripheral range ensures that an alarm can be raised from anywhere in the home and garden.



Resilience in Digital Technology

Roaming SIM & Algorithm

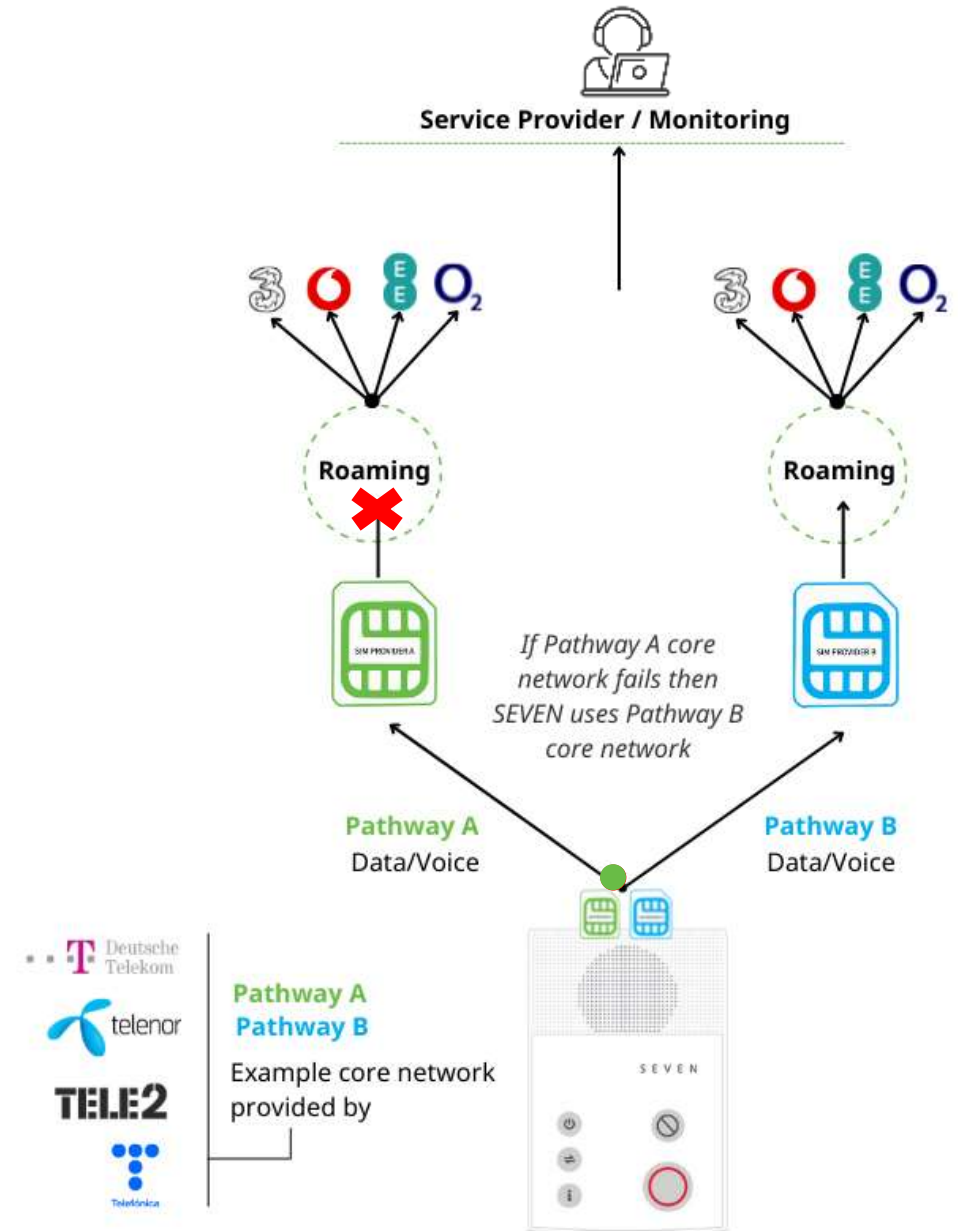
- Roaming SIMs are used to give your devices access to all four major Telecom Providers; EE, 3, O2, Vodafone
- Roaming Algorithms within devices tell the SIM how and when to roam to ensure best connectivity

Unique Dual SIM

- To connect to one of the providers, data and voice traffic must be passed through a Core Network



- Should a Core Network Provider be unavailable, devices cannot access a Telecom Provider
- SEVEN is fitted with **Dual SIM** to ensure connectivity through a secondary SIM. This offers an alternate route to Telecom networks and **removes the single point of failure**



SEVEN KEY FEATURES

Individualised Care



Daily check button – simple button press to check in & confirm well-being **“I’m OK”**



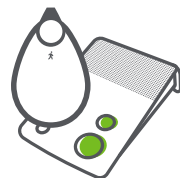
Personalised Configuration– Settings specific for those with cognitive impairments, dementia, lone workers and domestic violence contexts



Routine Reminders – Supporting people to live independently with routine support e.g “It is breakfast time”, “It is time to take your medication”



System & Push Notifications – Automated and push notifications for system updates and personalised messages



Comprehensive, Adaptable System– Connection to GPS Pendant, Peripherals, Advanced Telecare for one universal adaptable system based on individual need



SEVEN KEY FEATURES

Installation/Monitoring Ease



Audio Assisted Installation– Voice-guided install process for governance and guidance. Multiple language options are available.



Setup and Branding– Configuration of devices and custom branding applied to devices prior to shipment to reduce pressure on pre-install resources



Installer Setup Menu – A voice guided installation setup menu for quick and easy setting changes such as volume, button brightness and pendant test intervals



Remote Updates – For updates, remote connection is available through SmartCare Cloud and Chiptech Wizard Remote Connect.



Dedicated Account Support– Our account management team have a wealth of experience from a service provision perspective, from installation to monitoring, TEC development and Team Leaders, they have the knowledge and understanding to help you every step of the way

How good do [Community Housing TECS's](#) new [Chiptech UK](#) Seven units look 🤖? New branding looks great!





GO

Chiptech GO is a digital personal help device with GPS location and fall sensing capabilities.

Whether you are at home, heading to the shops, walking through the park or going to visit friends, GO has your safety covered every step of the way. GO encourages you to have more independence in your day to day activities, both at home and out and about. You can be confident knowing that help is at your fingertips.

“

I find it reassuring that my GO pendant works indoors and outdoors!. Love my GO pendant!

”



“

Works beautifully. Really pleased with it and gives me confidence when out and about.

”

GO

KEY FEATURES:



GPS



Speakphone



4G Connectivity



Safety Voice Announcements



Part of a home, roam solution



Cloud updates



1-2 Months Battery



Fall detection



IP67 water rated



Advanced roaming algorithm



Lost mode/Flight mode and RFID



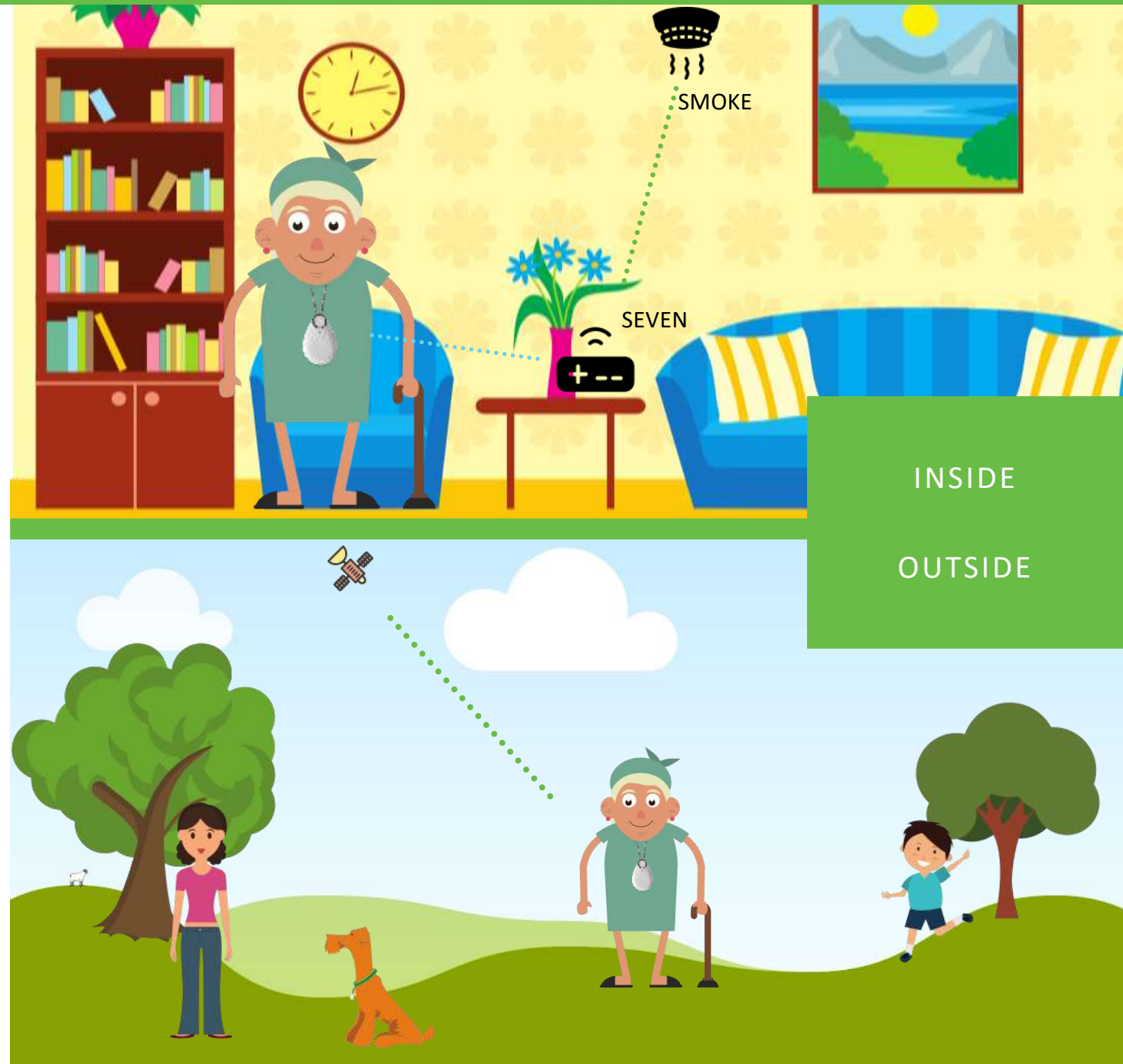
Multiple wearing options

CHIPTECH GO INDOOR & OUTDOOR PENANT

One pendant for everywhere

GO can be used as a standalone device or can be paired with SEVEN:

- Combining into a bigger Telecare package (Other sensors)
- For a backup communication path to monitoring if mobile signal is poor





GO

PERSONAL SAFETY FOR EVERYONE

OUR GOAL WAS TO CREATE A DEVICE THAT
BREAKS DOWN THE STIGMA IN TELECARE

GO IS A PERSONAL SAFETY DEVICE

GO is also a BS8484 compliant lone worker device with options which include Silent DURESS calls and speaker control from monitoring

One of our clients in Australia, BlueForce, captures GO perfectly in this promotional video.

The care giver using her GO whilst commissioning a GO.

<https://youtu.be/mIOkeGa5rWE>

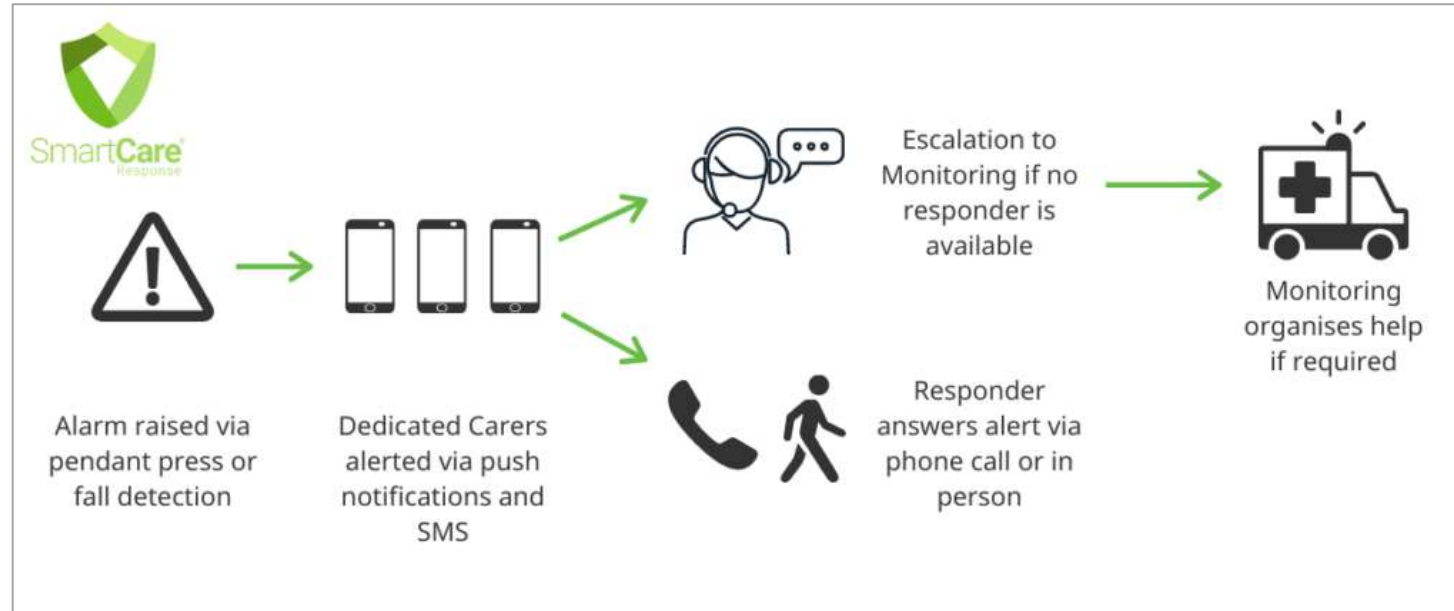
TRANSFORMATIONAL RESPONSE



SmartCare® Response is a monitoring App for connecting family and friends to the users of Chiptech personal emergency response systems (PERS).

When a help button is pressed, emergency alerts are sent to all responders simultaneously, notifying them via push notifications and text messages.

Through the App, users can call the device, view who has responded, what action has been taken, and they can in-app message each other during an event.



- An emergency activation is sent via cellular IP and loud push notifications are sent simultaneously to all associated App users. The App runs in the background on the phone
- Push notifications occur every 30 seconds for 2 minutes and then followed by an SMS. No action for 3.5 minutes results in backup monitoring being alerted if setup
- All App users see who has responded and can in-App message to keep each other up to date with what is happening.
- A full history of actions taken is recorded in the App if required for future reference
- App users also receive safety updates from SEVEN including daily test reports, battery, power status, and more

Who we work with – Monitoring and Supply

Monitoring



- We connect to all major monitoring centres
- All alarm events are fully mapped on every centre
- Best practice available to be shared through Chiptech customer groups
- Covering TS50134-9, SCAIP SS91100 and CONTACTID protocols

Interoperable



- We believe customers should have choice
- We work with best in class providers of technology
- We work with our competitors and believe in openness
- We provide solutions to meet new fire standards
- We provide modular systems for home and housing

Connectivity



- We do not lock customers into a SIM provider
- We stock all SIM variants offering EE, Vodafone, 3 and T-Mobile
- We configure and test all your units FREE OF CHARGE
- We provide best in class roaming Algorithms – always on
- We heartbeat to dual sources

Who we work with and what they say



+ more.. Chiptech supply into LA, Housing, Insurance, Charity and Monitoring

Customers and Service Users

"In the next 12 months the size of this contract is expected to grow exponentially and they have demonstrated their ability to meet our requirements on an ever increasing scale. The team at Chiptech are exceptional and have a refreshingly proactive approach to customer service and problem solving. We have worked with them to deliver unique and innovative solutions to our council partners and their willingness to work with us to help tailor their solutions to help us achieve our goals is fantastic."

"Our current very strong partnership, which has got us into such a positive position with Loved Ones, is a true testament to Chiptech's strong technical, customer and delivery focus – and your innovation pipeline is also a clear indication that you are thinking about (and delivering to) customer needs in a way that is genuinely unmatched in this industry"

"Overall I'm very impressed. It was easy to set up, easy to charge, comfortable to wear and the response from the monitoring team was quick and reassuring. They've thought of everything with GPS, fall-detection and by including a second pendant in the box. "

Trustpilot

"I bought the top of the range of alarms , GO ANYWHERE , with GPS. Excellent product and service during set up and testing. Very helpful and very pleasant to talk too . I have no hesitation to recommend this alarm"

Trustpilot





Any Questions?

Stuart Carroll – *Sales Director*

stuart.carroll@chiptech.uk

07917978418

www.chiptech.uk

01524 544 427