



Technology to keep
Vulnerable Independent People (VIPs)
Safe at home, Safe away from home

Oysta technology helps to manage and respond efficiently to immediate and longer-term care needs, leading to:

- ✓ Reduced delayed transfer of care
- ✓ Reduced total cost of care
- ✓ Reduced ambulance callouts
- ✓ Reduced false fall alarm detections
- ✓ Reduce need for search and rescue for wandering VIPs
- ✓ Better care outcomes
- ✓ Keeps people out of care and safe at home
- ✓ Increases capacity for carers



OYST

Oysta helps to bridge the gap between health and social care with technology that helps people live safer, independent lives, for longer.

Oysta Experience

We aim to ensure installations are as easy as possible, so we test and configure all settings before dispatching. Once we dispatch a device, an installer simply needs to take the device to the VIPs home, unbox and use our user guide or video. Once the device is on, a test call to be conducted on-site.

Device Set Up

Devices are fully checked and tested with the requested settings. Before dispatching a device, we test; chargers, fall detection, GPS, SOS, and conduct a test call.

Admin support

We will set up access to IntelliCare™, change approved mobile numbers, programme new devices, and add specific settings for each user, such as safe zones.

Technical Support

We conduct troubleshooting over the phone to fix any issues or decide if a device needs to be returned for repair.

Training

We provide bespoke training on how to best use IntelliCare, the devices and how prescribers can match the right device to their VIP.

Returns

Devices that are returned are tested on-site before being sent for repair. Once returned they are fully tested again for being dispatched.

Device Reprogramming

Should you wish to recycle your devices; we will remotely wipe the device and restore factory settings ready for your next user.

Innovative upgrade

OystaCloak combines our Oysta Rio which keeps VIPs safe at home, safe away from home and our smoke alarm that opens a voice call via IntelliCare™ with the Alarm Receiving Centre (ARC) and up to 5 devices, simultaneously.

OystaCloak means that care providers will save time and money on hardware, service, and installation on a solution that keeps VIPs safe at home, safe away from home and reduces false emergency service callouts.

Oysta Rio

The Oysta Rio is ideal for:

- Replacing community alarms that don't give the VIP the cloak of care that goes anywhere with them
- Care Homes who want to be notified if their residents have left the care home and their return
- VIPs that experience memory loss/disorientation and may need locating
- People with learning difficulties who need a safety net while gaining confidence in their independence

- ✓ SOS Button
- ✓ Fall Detection
- ✓ Cradle Charging
- ✓ Safe Zones
- ✓ WeatherWatch
- ✓ Bluetooth Locator Beacons
- ✓ Two-way Voice Calls
- ✓ Auto Answer
- ✓ Waterproof
- ✓ Audio Reminders
- ✓ Status Alerts
- ✓ Whitelist of Contacts

The Oysta Rio does not rely on wi-fi, and it is not hardwired, making it an innovative upgrade to traditional community alarms.

Using Bluetooth technology, the Oysta Rio can support up to five OystaCare buttons. OystaCare buttons can be worn by the VIP or strategically located around the care setting, such as the bathroom, when pressed, triggers an SOS.





Questions