



## Improving lives in a connected world

Cloud platform for efficient and scalable alarm management



Kelly Watts  
Customer Success Manager

# Introducing Skyresponse

## System Components

Central

Admin

Response App

Alarm App



Skyresponse is a SaaS company offering a cloud-based solution for alarm handling

- First Digital care units in 2014
- Within elderly care used for all alarm handling scenarios from B2C up until nurse call systems
- First fully digital response centre in 2016
- Around 700 end customers (municipalities and companies)
- The Skyresponse system handles +10 million alarms and events per month, with monthly upgrades.

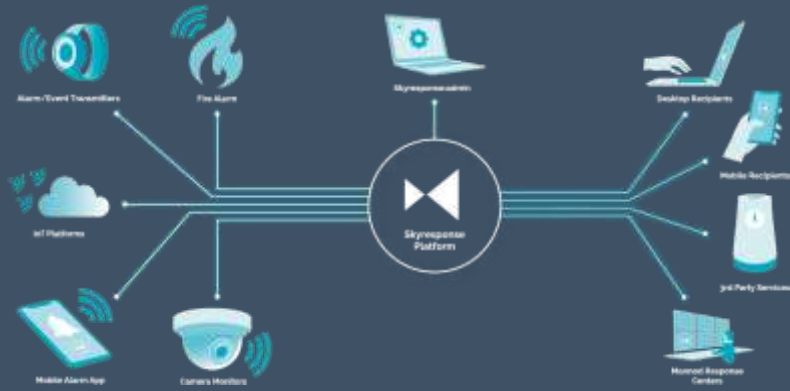
By design: High Security, Integrity & Compliance



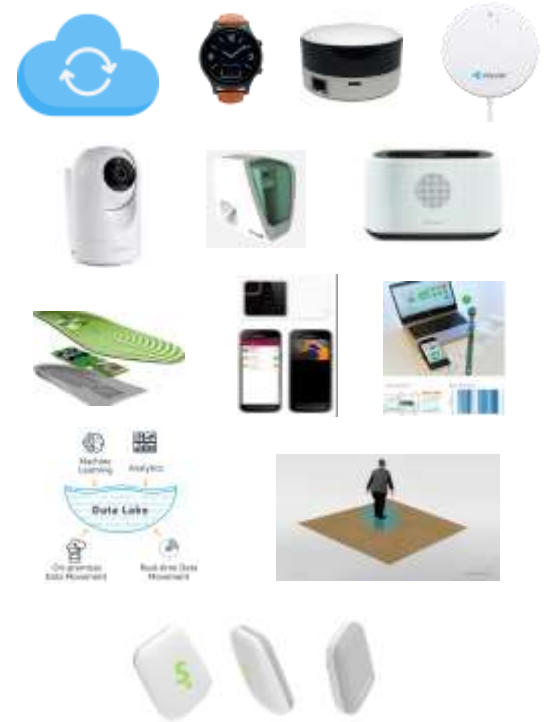
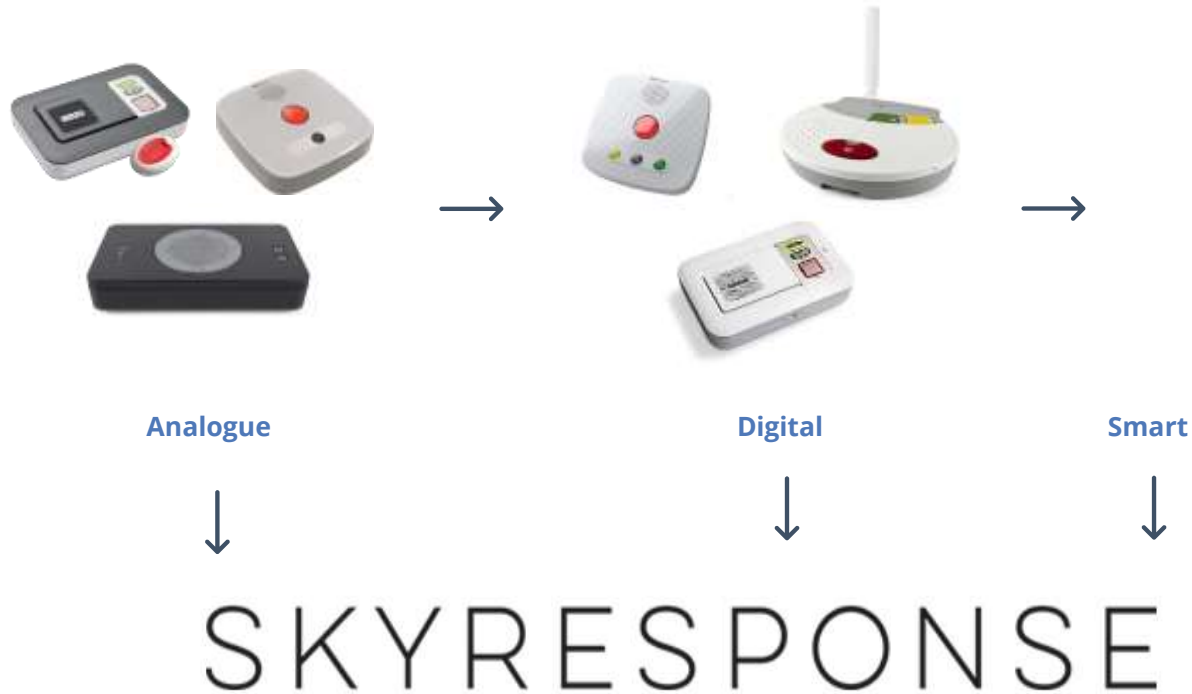
# Opportunities with New Technology

- Open Approach
- Interoperability and Integration
- Innovation

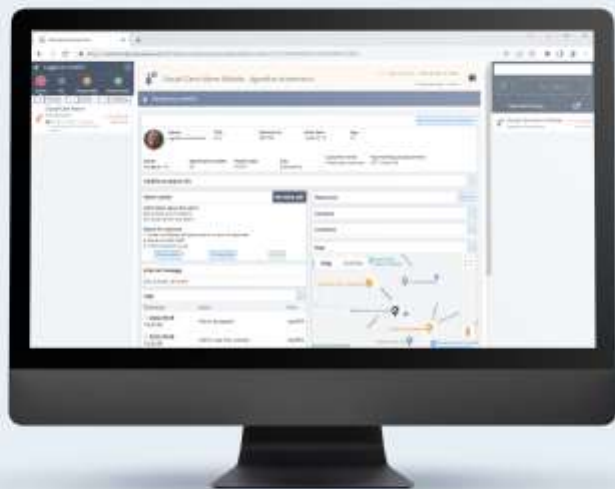
# Integrations for Personalised scalable Solution



# A New Way of Working



# Skyresponse:Central



- Flexible design 100 % cloud based - no software required
- Record all actions for a complete audit trail
- Includes Video and Sound recordings
- Real time positioning indoor/outdoor
- User-friendly interface, does not require extensive training

# What we offer our partners

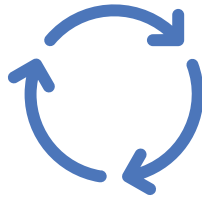


- A fully cloud-based solution
- Scalable and interoperable
- Support through technological change
- Futureproofing business models and service delivery
- Partner support

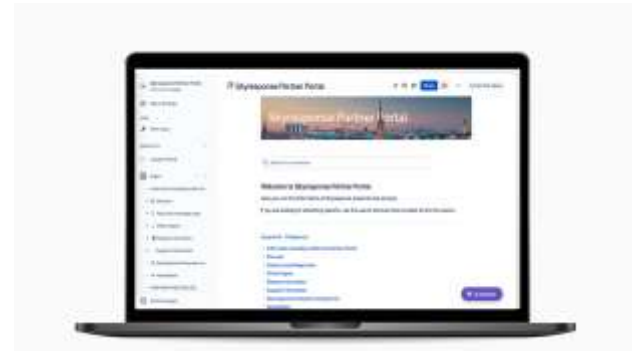


# How we Support our Partners

CONTINUOUS IMPROVEMENT



PARTNER PORTAL





# Thank you!

## Kelly Watts

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