



# ACCESS TEC

Next Generation Digital Technology Enabled Care

*intelligent care decisions* at the *speed of life*

# Access Overview



**8,300+**  
people



**90,000+**  
Customers



**SaaS**  
technology  
focus



**High employee  
engagement &  
customer NPS  
scores**

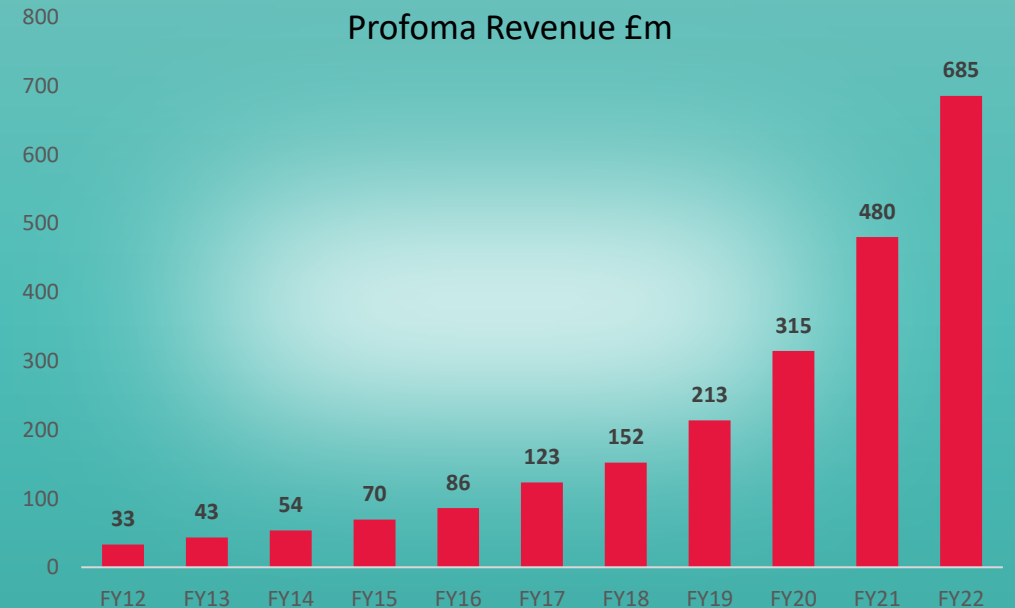


# Giving organisations the freedom to do more

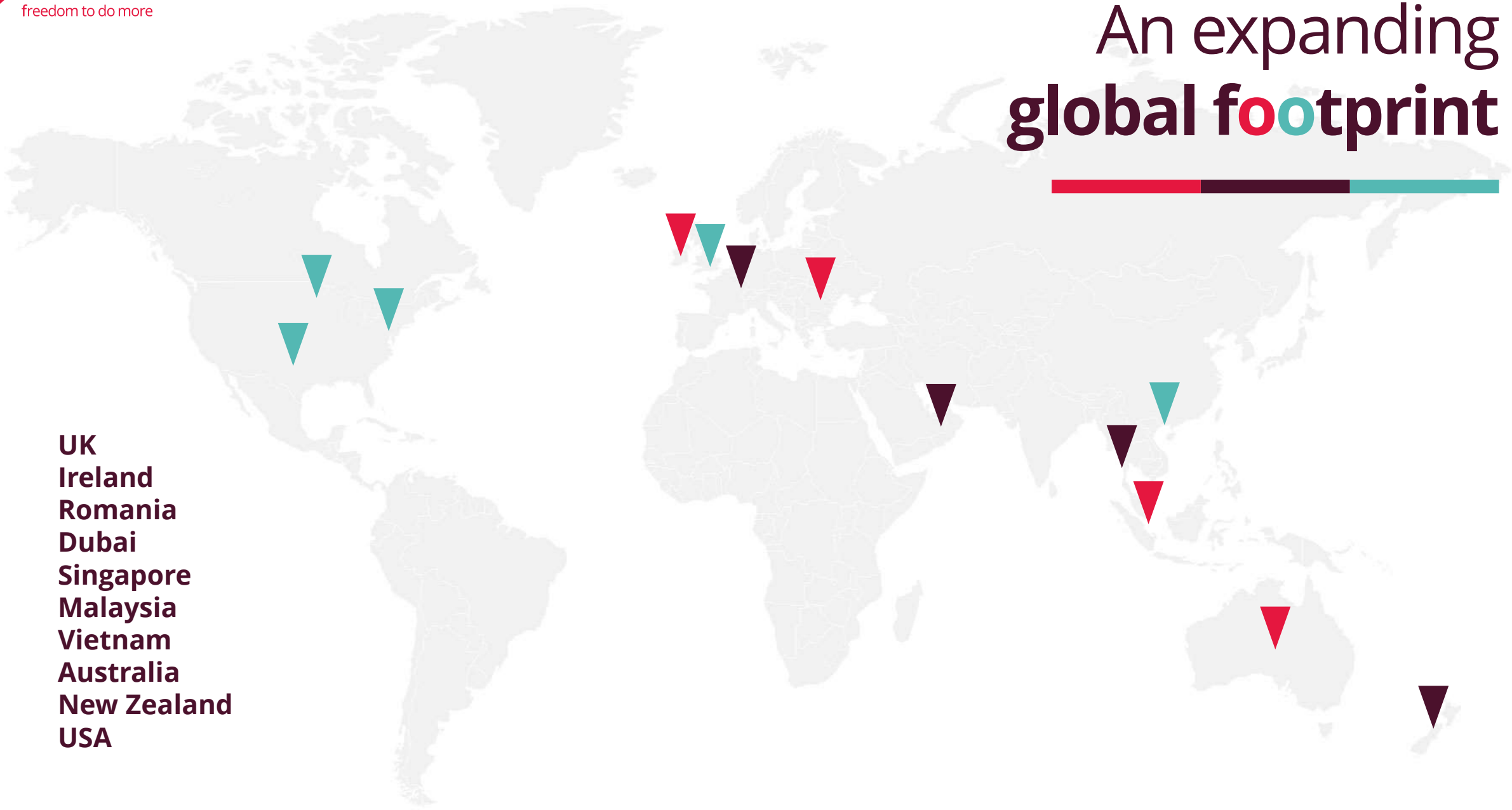


One of the largest  
**International  
software companies**  
with a UK HQ

**15** years of  
uninterrupted  
profitable growth



# An expanding global footprint



- UK
- Ireland
- Romania
- Dubai
- Singapore
- Malaysia
- Vietnam
- Australia
- New Zealand
- USA

**Everything is interconnected, in one place, with a single sign-on and data source.**

Central to any successful organisation, Access business management solutions – in finance, HR and payroll, cloud hosting and payments - run standalone or integrate with our sector-specific software.

**Our business software solutions are underpinned by powerful next-generation technology.**

They connect suites of finance and HR applications integrated with industry-specific solutions, uniquely delivered, transforming the way people work.

## Vertical Sector specific solutions

- Construction
- Education
- Health, Support and Care
- Hospitality
- Legal
- Local Authorities
- Manufacturing
- Not For Profit
- Recruitment Agencies
- Visitor Attractions
- Warehousing & Fulfilment

## Horizontal Business management solutions



Finance



HR & Payroll



Learning & Development



Hosting



Payments

# Making it Happen



Winning  
with our  
**customers**



- ✓ Get it right
- ✓ Easy to work with
- ✓ Care



Making  
Access **better**  
every day



- ✓ Make things happen
- ✓ Learn it all
- ✓ Have fun



Access  
**Cares**



- ✓ Feel at home
- ✓ Healthy you
- ✓ Give back

The Access Way: **Love Work. Love Life. Be You.**



access

Health, Support and Care

# Access Health, Support and Care

Freedom to Make it Personal



# Access HSC, Core Customer Segments

## Care Providers

**10,500+**  
registered care  
branches, homes and  
community services

**353,000+**  
care workers rostered  
with Access HSC  
Software per year

**25%**  
of UK Social Care  
Hours managed in  
Access solutions

## Local Authorities

**180+**  
Local Authorities  
using Access care  
solutions

**2Bn**  
Care Commissioning  
purchased annually  
via Access Adam

**300m+**  
Care Hours recorded  
annually on Access  
Care records

## NHS Trusts

**45+**  
NHS Trusts and  
Organisations using  
healthcare solutions

**150,000+**  
Clinicians use RIO EPR

**687,000+**  
visits carried out using  
our Social Prescribing  
solution

## TEC Ecosystem

**25,000+**  
Digital Assisted Daily  
Living Devices

**30,000+**  
Portable monitoring  
devices

**10,000+**  
Lone Worker devices



## UK Vision For Health, Support & Care



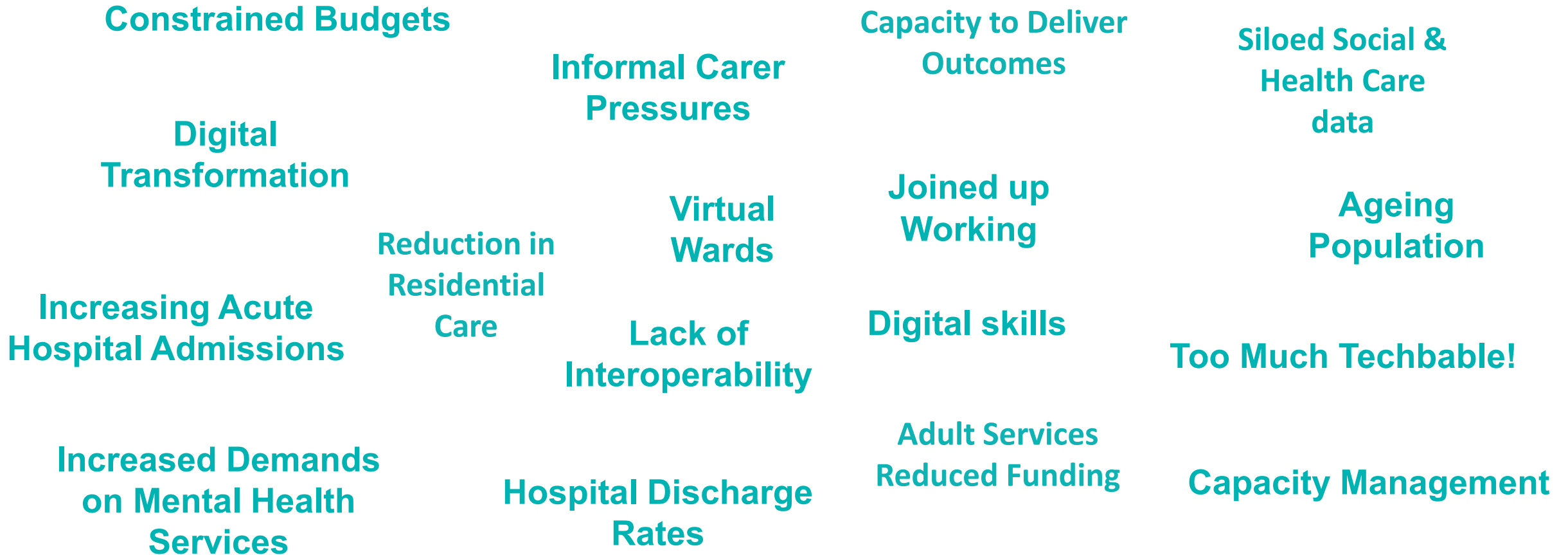
Department  
of Health &  
Social Care

Health, support and care is fast moving towards a ***participatory*** ecosystem, one that puts **people** at ***the center*** of their ***own care journey***.

Disruptive digital health, support and care technologies will accelerate this change on two fronts: shifting the care location to ***anywhere***, ***anytime*** and the care model to ***preventive***, ***personalised*** and ***participatory***.

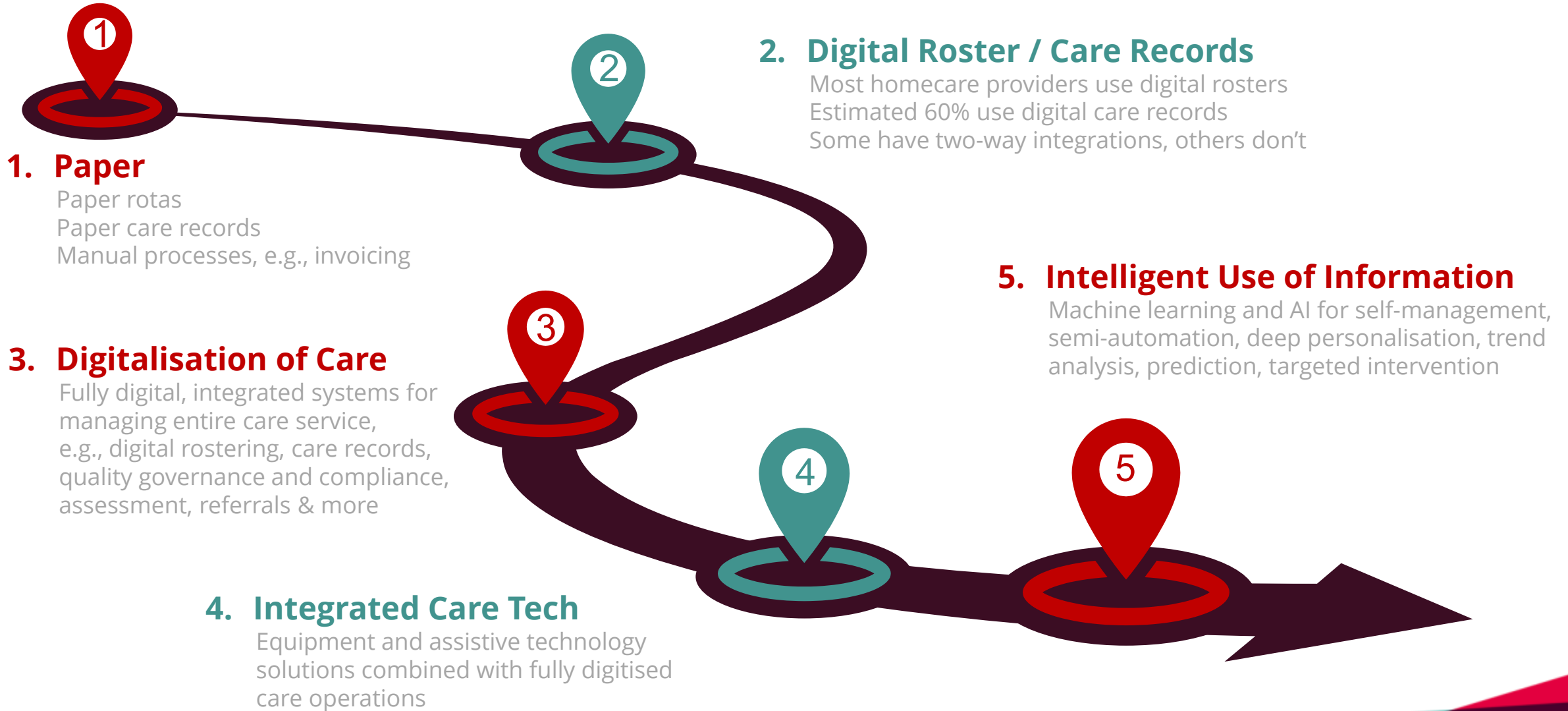


# Care Sector Reality...



**Successful Transformation doesn't need to be difficult**

# The Digital Transformation Journey



## Access Preventative TEC Mission

- **Support Independence**  
To support people to remain living independently for as long as possible
- **Provide Digital Reassurance**  
To provide positive reassurance to family, friends and the wider care circle and digitally engage them in care life-cycle
- **Reconfigure Health, Support & Social Care Delivery towards Virtual Care Services**
- **Deliver Integratable Insight**  
Joining up your data to provide ML/AI driven insight on an individual's health & wellbeing, to enable a preventative, "just right" (as opposed to "just in case") approach to care delivery



# Evolution of Technology Enabled Care

Access



**First Generation**

Personal alarms only

Housing

Enabled by analogue phone lines, DTMF and ARCs

**Second Generation**

Addition of telecare solutions

Housing  
Social Services

Enabled by sensors and Social Alarm radio frequency

**Third Generation**

Personalised and preventative services with alarm safety nets

Housing  
Social Services  
Care Providers  
Family and Friends

Enabled by IOT  
Cloud  
Analytics

**Fourth Generation**

**Fully integrated frontline ecosystems**  
e.g., Digital Care Records, EPR's + + +

Housing  
Social Services  
Care Providers  
Family and Friends  
Health Partners

Enabled by IOT  
Cloud  
Analytics/ML  
Open API's  
Apps

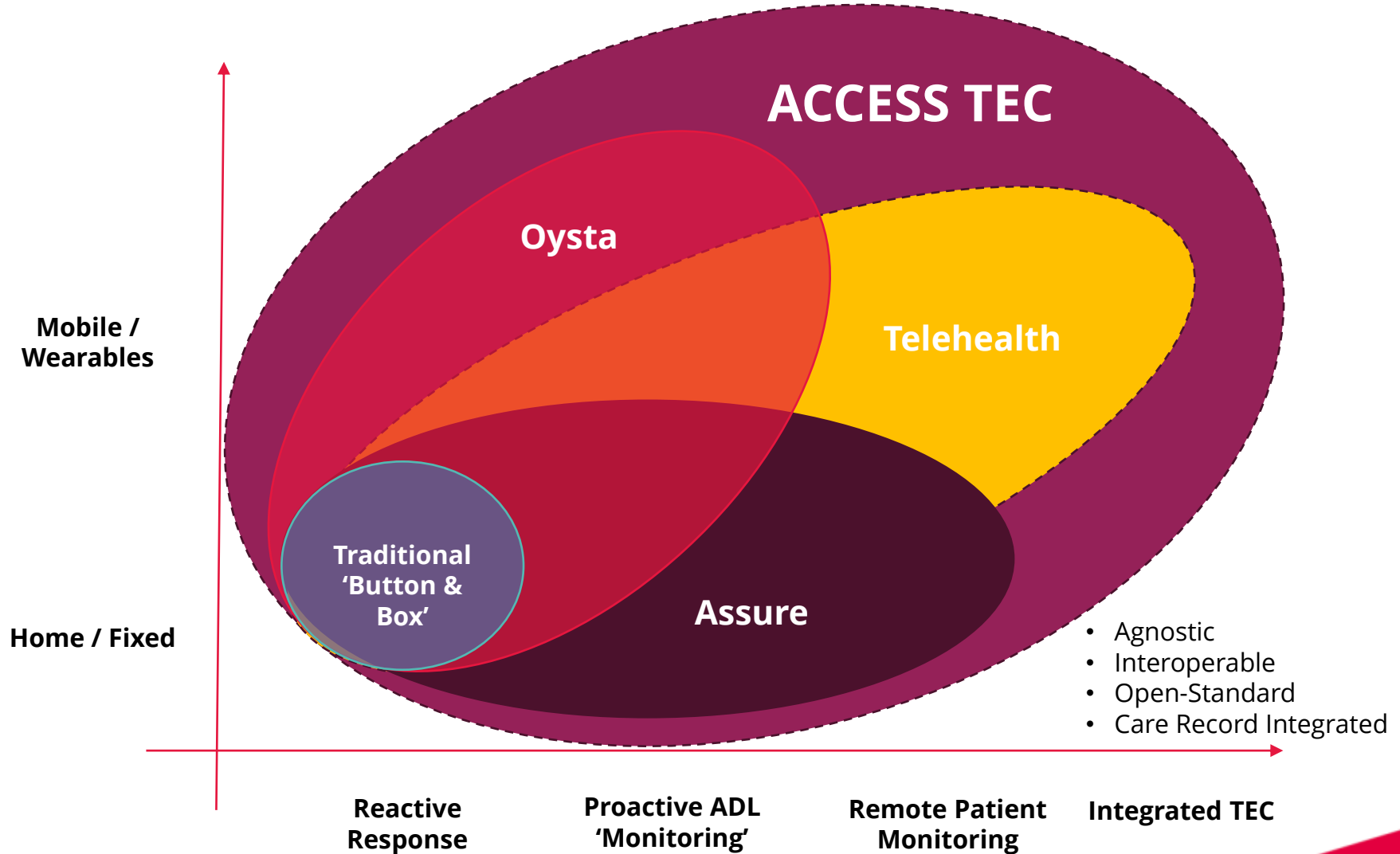
*“Local authorities should embed digital technology in frontline practice, including social work referrals, assessments and reviews... ..consider how digital technology can help meet Care Act requirements to promote improved wellbeing, contribute to the prevention of care and support needs...”*

UK DHSC [WGLL](#)

# Integrated Access TEC = Game Changer

## Technology Enabled Care

- Traditionally 'button and box' fixed in a location (Social Alarm)
- Evolved into proactive monitoring of daily living (Access Assure)
- Increased desire to support people in home environment PLUS 'old getting younger' results in increasing appetite for 'wearables' (Access Oysta)
- Remote health monitoring / clinical observations



# Measuring what matters

**Social inclusion**  
**Fuel Poverty**  
**Cognitive Decline**  
**Mobility Decline**  
**Independence**  
**Falls Prevention**  
**Reablement**  
**Nutrition**  
**Hydration**  
**The Living Environment**  
**TeleHealth**  
*and more*

- Caring for an individual is more than just ensuring they are moving.
- Low room temperature could be a sign of fuel poverty
- Lack of front door activity could suggest social isolation especially when combined with a high rate of alarm call activations

We are constantly widening the Access TEC ecosystem capability and integrating additional sensors, data-sets and algorithms.

# 50,000+ Service Users Homes Using Access Digital TEC

