

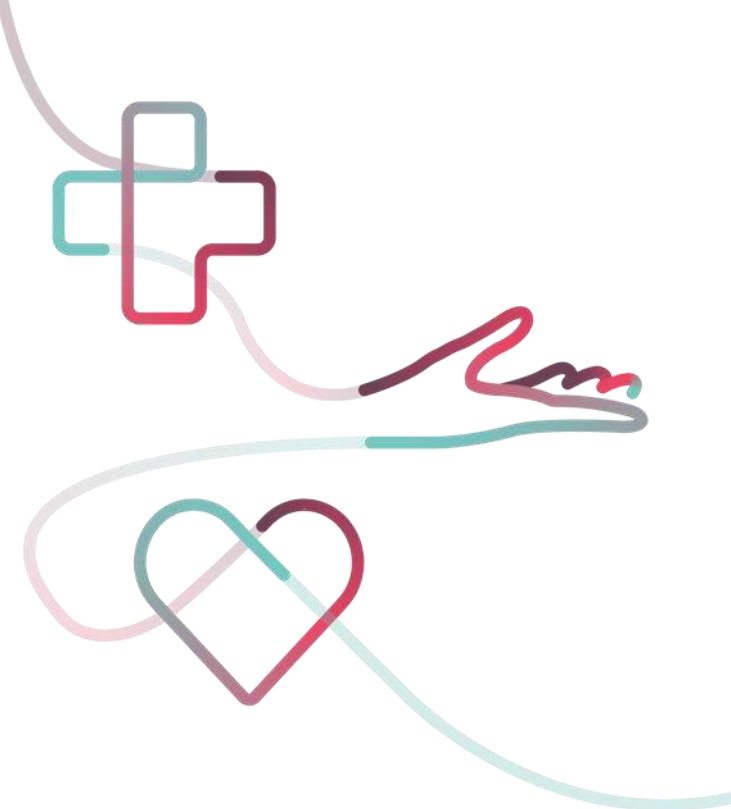


Technology Enabled Care

Reactive to Preventative: An introduction to Access TEC

Ram Singh
Head of Technology Enabled Care

6th November 2024



 access Access Assure

Access Assure Demo



Why customers value Access TEC



Highly Interoperable, Future-Proofed & Flexible



My Safety

My Wellbeing

My Home

My Health

Family/Carer

Home

Housing

Mobile

Integration with Health, Support & Care Apps

Enables both Reactive & Preventative Service



Multi-brand, Multi-purpose; All Insights to One Dashboard



Access Care Planning

Rio

Mosaic



Proactive & Preventative Technology Enabled Care in London Borough of Sutton



Launched in 2024, the community shop is used to demonstrate TEC & encourage early adoption.

✓ The Challenge

- Shift from reactive telecare alarms to Activities of Daily Living sensors; supporting independence while providing data evidence of wellbeing.
- Innovative service model with preventative actions across Health, Social Care & Housing.

💡 The Solution

- Access TEC Home Hub & app to engage family & care circle; providing positive reassurance and alerts when things change.
- Changes in routine detected (e.g. increased bathroom visits) prompt welfare checks & escalation as appropriate.

🏆 The Outcomes

- 45-minute responder service and escalation pathway to NHS Urgent Community Response has saved lives and already avoided 400 ambulances (**Health saving £148k**).
- Right-sized care packages (**Social Care saving £241k**)
- Supplier-agnostic protocols have enabled reuse of smoke detectors (**Housing saving £42k**).
- Future-proofed cost-effective option to add-on telehealth to same Hub & app





Re-using existing peripherals and upgrading to Preventative TEC in Analogue to Digital Switch



WIRRAL



Mike Murrell

Trusted Assessor/Technology Enabled Care Installer

✓ The Challenge

- Wirral Council commissioned an innovative preventative TEC service to improve outcomes for residents and deliver savings for the local Health & Care economy
- They were reluctant to dispose of 1,500 installed Chubb devices

💡 The Solution

- After trials of several alternatives, Wirral selected Access as their preferred solution for Preventative TEC
- Access TEC enables a multi-brand, supplier-agnostic service; interoperable with market-leading manufacturers.

🏆 The Outcomes

- Resident disruption was avoided as they kept their smoke detectors, panic buttons & falls wearables, continue using what they were used too.
- **£90,000** costs have already been avoided
- Activities of Daily Living sensors have been installed to upgrade the reactive alarm service to preventative
“It was the perfect solution: eliminating unnecessary waste, re-using valuable public resources, simplifying the installation and minimising disturbance to our residents who now benefit from a state-of-the-art Telecare Service”

Michael Hanrahan
Telecare and Telehealth Manager
Wirral Council



Customers and Users



Partners



Integrated - Alarm Receiving Platforms



Enovation UMO



Jontek

CareNet EVO

Tunstall

PNC IP

Accreditations and Memberships



Certified Organisation

ISO/IEC 42001
Artificial Intelligence Management System



Crown Commercial Service
Supplier



TSA Member Organisation



Technology Enabled Care

Thank you for listening

To learn more about the journey from Reactive to Preventative, please get in touch.

Ram Singh

Head of Technology Enabled Care

 ram.singh@theaccessgroup.com

07825 255 350



About The Access Group

The Access Group is one of the largest UK-headquartered providers of business management software to small and mid-sized organisations in the UK, Ireland, USA and Asia Pacific. It helps more than 100,000 customers across commercial and non-profit sectors become more productive and efficient. Its innovative cloud solutions transform how business software is used, giving every employee the freedom to do more of what's important to them. Founded in 1991, The Access Group employs approximately 6,800 people.

theaccessgroup.com



Find out more about Access TEC

